

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

**SUMMARY**

Date: October 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

**DETAILS**

Customer Name	Eric Morris		Customer Address	212 White Blossom	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired		
Amount of Bill:	*407.98		Usage:	212	
Average Bill:	*143.80		Three Month Average Usage:	68	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*127.22		Adjusted Bill Amount:	*280.76	
Customer Name	Kids Academy		Customer Address	2028 Evans Loop	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	8/24	
Amount of Bill:	*625.56		Usage:	268	
Average Bill:	*357.12		Three Month Average Usage:	121	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*129.86		Adjusted Bill Amount:	*495.70	
Customer Name	Tamara Teague		Customer Address	2613 Carywood	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	9/24	
Amount of Bill:	*782.25		Usage:	416	
Average Bill:	*151.13		Three Month Average Usage:	72	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*303.92		Adjusted Bill Amount:	*478.33	
Customer Name	Zips Carwash		Customer Address	1900 N. Reynolds	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	9/24	
Amount of Bill:	*8,771.14		Usage:	4591	
Average Bill:	*4968.02		Three Month Average Usage:	2532	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*1,819.13		Adjusted Bill Amount:	*6,952.01	
Customer Name	Hector Giron		Customer Address	502 SE 2nd	
Date Leak Detected by AMI			Date Customer Notified		
Date Leak Started			Date Leak Repaired	10/24	
Amount of Bill:	*1,103.32		Usage:	591	
Average Bill:	*63.08		Three Month Average Usage:	24	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
Amount of Adjustment to Sewer Bill:	*500.93		Adjusted Bill Amount:	*602.39	



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

**SUMMARY**

Date: October 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

**DETAILS**

Customer Name	Moon Pie Cafe	Customer Address	2213 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/24
Amount of Bill:	\$1,232.91	Usage:	660
Average Bill:	\$546.75	Three Month Average Usage:	286
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$330.43	Adjusted Bill Amount:	\$902.48
Customer Name	Bryson Willis	Customer Address	112 Double Eagle Way
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$550.16	Usage:	295
Average Bill:	New Customer	Three Month Average Usage:	220
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$242.97	Adjusted Bill Amount:	\$307.19
Customer Name	Erik Whitaker	Customer Address	107 SE 4th #10
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$1,365.67	Usage:	734
Average Bill:	\$55.74	Three Month Average Usage:	220
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$630.81	Adjusted Bill Amount:	\$734.86
Customer Name	Abby Road	Customer Address	1812 N. Reynolds #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	\$1,796.16	Usage:	943
Average Bill:	\$102.77	Three Month Average Usage:	220
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$815.46	Adjusted Bill Amount:	\$980.70
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24  
 Customer Name: Eric Morris Service Account No.: 001-01796-03  
 Service Address: 212 White Blossom Home Phone: \_\_\_\_\_  
 City: Bryant Work Phone: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ State, Zip: AR 72022  
 Date Repaired: 9/24

Description of Cause of Leak (foulet, toilet, underground, etc.):

Leak in yard by meter

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>407.98</u>		Usage	<u>212</u>
Average Bill	<u>143.80</u>		Three Month Average Usage	<u>6.8</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>127.22</u>		Adjusted Bill Amount	<u>280.76</u>
Payment Plan	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Payment Period	<input checked="" type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
Customer Service Manager			Payment Amt.	

*[Signature]*  
Customer Service Manager

# La Rue Plumbing Inc.

P.O. Box 1587  
 Benton, AR 72018-1587  
 501-315-6300

Customer's Order No. _____		Date <u>9-16</u> 20 <u>24</u>				
Name <u>Eric Morris</u>						
Address <u>212 White Blossom Cir</u>						
<u>Bryant AR 72022</u>		Phone <u>501 412 4922</u>				
SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT
QUAN.	DESCRIPTION	PRICE	AMOUNT			
	<u>Labor &amp; Material to locate and repair water leak in yard at meter</u>					
	<u>New Shut off Valve</u>					
	<u>New Regulator</u>					
	<u>Replaced all copper with PEX</u>		<u>605</u>			
	<u>Pm Hole copper leak</u>		<u>discount to 0</u>			
			<u>\$65.00</u>			
All claims and returned goods MUST be accompanied by this bill.			TAX			
Received			TOTAL <u>\$65.00</u>			
By _____						

All past due invoices are subject to a rebilling fee, late fees and any collection fees incurred to obtain payment: 30 days is considered past due.

*Thank You*

501-412-4922

001-01796-03



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24  
 Customer Name: Kids Academy Service Account No.: 001-08843-00  
 Service Address: 2028 Evans Loop Home Phone: \_\_\_\_\_  
 City: Bryant Work Phone: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ State, Zip: AR 72022  
 Date Repaired: 8.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>625.56</u>		Usage	<u>268</u>
Average Bill	<u>357.12</u>		Three Month Average Usage	<u>121</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>129.86</u>		Adjusted Bill Amount	<u>495.70</u>
Payment Plan	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
Customer Service Manager			Payment Amt.	

Customer Service Manager

001-08843-00

Received 10-17-24 @  
3:15 pm



LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC  
2350 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN05 4449528 TRANS#: 804915150 08-20-24

24408 FH REPLACEMENT FILL VALVE 26.94  
3 9 8.13

SUBTOTAL: 26.94  
TOTAL TAX: 2.66  
94975 TOTAL: 29.60  
DEBIT/VISA: 29.60  
✓ CHANGE: 0.00

XXXXXX7736 AMOUNT: 29.60 AUTHID: 858525

ID: 247141975989 08/20/24 14:01:43

\*PIN VERIFIED

TRACE : 975989 RETRIEVAL: 247141975989

PURCHASE CASH BACK TOTAL DEBIT  
29.60 0.00 29.60

FUR : 0000000000

ATD : 8000000980840

ANIMAL: 41 08/20/24 14:01:50

MS PURCHASED: 3

SERVICES AND SPECIAL ORDER ITEMS

\*\*\*\*\*



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24  
 Customer Name: Tamara Teague  
 Service Address: 2613 Carywood  
 City: Bryant  
 Date Leak Detected: \_\_\_\_\_  
 Service Account No.: 001-01178-02  
 Home Phone: \_\_\_\_\_  
 Work Phone: \_\_\_\_\_  
 State, Zip: AR 72022  
 Date Repaired: 9/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak at 3/4 Plastic Line

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

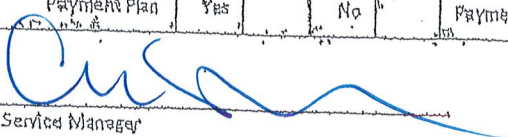
**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>\$782.25</u>	Usage	<u>416</u>
Average Bill	<u>\$151.13</u>	Three Month Average Usage	<u>7.2</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>\$303.92</u>	Adjusted Bill Amount	<u>\$478.33</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
Customer Service Manager		Payment Amt.	



501-650-0293

Acct # 001-01178-02



Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

09/25/24
Page 1

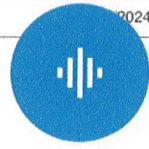
TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

Table with 4 columns: Call Slip Number, Invoice Date, Invoice Number, Due Date. Row 1: 164923, 09/25/2024, S300801, 10/05/2024

Table with 2 columns: Tech, Date. Rows: TYLERN 09/25/2024, TROY 09/25/2024

Table with 4 columns: Qty, Description, Unit Price, Amount. Rows: (1) LEAK SEARCH - MAJOR (262.25, 262.25), (1) REPAIR LEAK IN 3/4" PLASTIC SERVICE (323.69, 323.69)



ADDITIONAL DETAILS:

Arrived onsite to check on leak in yard. Upon arrival I noticed water coming out of the ground. Customer stated that a fiber drilling company was out here a couple months ago and hit her service line and made a repair. I dug down and found 3/4" pvc leaking at a repair that looked to be fairly new (most likely the repair made by the drilling company.) cut out the leaking section and repaired using pex pipe. Turned water back on to test for additional leaks and proper operation. No additional leaks at this time.

NOTE: There is a large hole in the customers yard that was already dug before we arrived. There is no dirt to fill in this hole. Ray Lusk Plumbing is not responsible for back filling this hole. Customer will need to get some dirt to put back in the hole.

Ray Lusk Plumbing provides a 1 year warranty on all work performed. Ray Lusk Plumbing provides no warranty on any existing plumbing. Ray Lusk Plumbing not responsible for landscaping.



Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

09/25/24
Page 2

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

Table with 4 columns: Call Slip Number, Invoice Date, Invoice Number, Due Date. Row 1: 164923, 09/25/2024, S300801, 10/05/2024



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24 Service Account No.: 102-03621-02  
 Customer Name: Zips Carwash Home Phone: \_\_\_\_\_  
 Service Address: 1900 N. Reynolds Work Phone: \_\_\_\_\_  
 City: Bryant State, Zip: AR 72022  
 Date Leak Detected: \_\_\_\_\_ Date Repaired: 9/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leaks in tubing with a pump

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

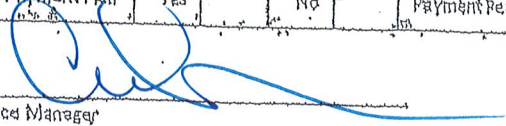
**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

\* You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).  
 \* If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill		<u>\$8,776.14</u>		Usage		<u>4591</u>	
Average Bill		<u>\$4968</u>		Three Month Average Usage		<u>2532</u>	
Adjustment Approved		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
Amount of Adjustment to Sewer Bill		<u>\$1,819.13</u>		Adjusted Bill Amount		<u>\$6,952.01</u>	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

  
 Customer Service Manager



Angela Shepard <ashepard@cityofbryant.com>

**[waterbilling] Leak Adjustment Account#102-03621-02**

'Michelle Rudd' via Water Billing <waterbilling@cityofbryant.com>  
Reply-To: Michelle Rudd <mrudd@zipscarwash.com>  
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>  
Cc: Michelle Rudd <mrudd@zipscarwash.com>

Tue, Oct 22, 2024 at 11:12 AM

Good morning,

I am requesting a leak adjustment for account number 102-03621-02 located at 1900 N Reynolds RD.

We had leaks in the tubing and with one of our pumps. Ive attached water bill and invoice for purchase of parts required to repair. Our Maintenance performed service themselves and all work was completed by 9/1/2024.

Thank you for your consideration.

Michelle Rudd



**Michelle Rudd**

Staff Accountant

email: mrudd@zipscarwash.com  
8400 Belleview Dr., Suite 210  
Plano, TX 75024  
www.zipscarwash.com



*To Bring Joy to Your Journey*

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**3 attachments**

**102-03621-02-241010.pdf**  
224K

**Invoice\_91439131\_PO20422\_BoosterPUMP.pdf**  
51K

**Invoice\_91437453\_PO20567\_Tubing.pdf**  
52K



# Invoice

**Bill-To-Party**

Company  
Zips Car Wash (P)  
8400 Belleview Dr Ste 210  
Plano TX 75024-0431

**Ship-To-Party**

Company  
Zips Carwash  
1900 N Reynolds Rd  
Bryant AR 72022-2528

**Please submit payment to:**  
**Sonny's Enterprises LLC**  
**Attn: Accounts Receivable**  
**P.O. Box 28444**  
**Chicago, IL 60673-8444**

**Information**

Invoice No. 91437453  
 Invoice Date 07/25/2024  
 Delivery No. (Date) 82997694 (07/25/2024)  
 Ref Sales Order No. (Date) 838288 (07/25/2024)  
 Customer PO No. 20567  
 Customer No. 107357  
 Currency USD  
 Term of Payment Net 30  
 Incoterm F03 FOB Origin Freight Prepd&Add  
 Gross Weight 26.300 LB  
 Net Weight 26.300 LB  
 Volume 472.750 "3  
 Net Due Date 08/24/2024  
 Tracking 277514023990  
 Shipping Method FedEx Ground  
 Order Reason  
 OneWash Member No  
 Pricing Date 07/25/2024  
 Verify Online for Multiple Shipments

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price
100	40010795 AMI Bearing 2-Bolt BTB20 w/Cap 1-1/4in	6 EA	6 EA	42.76	256.56
200	10003154 Swage Fitting, Brass 1/2in F JIC Swivel	10 EA	10 EA	13.16	131.60
300	10000982 Union Tube 2403-8 1/2in Male JIC	10 EA	10 EA	4.18	41.80
<b>Sales Tax</b>					45.63
<b>Items Total:</b>					429.96
<b>Shipping &amp; Handling</b>					32.07
<b>Total without tax</b>					462.03
<b>Total Tax</b>					45.63
<b>Total Amount (USD)</b>					507.66

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price
<b>Return and Warranty Procedure and Policy</b>					
<p>1) To initiate a return or file a warranty claim, visit us on the web at <a href="http://www.SonnysDirect.com">www.SonnysDirect.com</a>. Under "Support" choose "RMA Request" and complete the RMA Request Form. You will then receive email confirmation that your request is being processed. Once we have reviewed your information a separate email will be sent with your (RMA #) and specific return instructions.</p> <p>2) You must have a Return Merchandise Authorization Number (RMA #) to return any item. Any returns received without (RMA #) will be refused and returned to shipper.</p> <p>3) The (RMA #) must be clearly marked on the outside of the box. All returned items must be shipped prepaid. No Freight Collect items will be accepted.</p> <p>4) It is your responsibility to ensure the items are received in new condition in order to receive full credit. We recommend returning the item in its original packaging and insuring the item with your shipper.</p> <p>5) Items must be returned within 30 days of receipt, and must be in as-new condition, complete with all accessories, manuals and parts.</p> <p>6) Items ordered incorrectly and computer components may be subject to a restocking fee up to 25%.</p> <p>7) Damaged and missing items must be reported within 7 business days of the affected shipment.</p>					



# Invoice

**Bill-To-Party**

Company  
Zips Car Wash (P)  
8400 Belleview Dr Ste 210  
Plano TX 75024-0431

**Ship-To-Party**

Company  
Zips Carwash  
1900 N Reynolds Rd  
Bryant AR 72022-2528

**Please submit payment to:**  
**Sonny's Enterprises LLC**  
**Attn: Accounts Receivable**  
**P.O. Box 28444**  
**Chicago, IL 60673-8444**

**Information**

Invoice No. 91439131  
 Invoice Date 07/29/2024  
 Delivery No. (Date) 82999589 (07/29/2024)  
 Ref Sales Order No. (Date) 839219 (07/29/2024)  
 Customer PO No. 20422  
 Customer No. 107357  
 Currency USD  
 Term of Payment Net 30  
 Incoterm F03 FOB Origin Freight Prepd&Add  
 Gross Weight 58.850 LB  
 Net Weight 58.850 LB  
 Volume 0.708 HL  
 Net Due Date 08/28/2024  
 Tracking 277645131960  
 Shipping Method FedEx Ground  
 Order Reason  
 OneWash Member No  
 Pricing Date 07/29/2024  
 Verify Online for Multiple Shipments

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price
100	40012164 HFI-Replace/Backup Pump 20 GPM 230 Volt	1 EA	1 EA	2,255.00	2,255.00
	Customer Discount	20.000- %			451.00-
	Net Value for Item	1,804.00	EA		1,804.00
		USD			
<b>Sales Tax</b>					187.83
<b>Items Total:</b>					1,804.00
<b>Shipping &amp; Handling</b>					98.01
<b>Total without tax</b>					1,902.01
<b>Total Tax</b>					187.83
<b>Total Amount (USD)</b>					2,089.84





# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24  
 Customer Name: Hector Giron Service Account No.: 001-01059-03  
 Service Address: 502 SE 2<sup>nd</sup> Home Phone: \_\_\_\_\_  
 City: Bryant Work Phone: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ State, Zip: AR 72022  
 Date Repaired: \_\_\_\_\_ 10/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	*1,103.32		Usage	591
Average Bill	*63.08		Three Month Average Usage	24
Adjustment Approved	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer bill	*500.93		Adjusted Bill Amount	*602.39
Payment Plan	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
			Payment Amt.	

Customer Service Manager \_\_\_\_\_



001-01059-03

Lesa Warner <lwarner@cityofbryant.com>

**[waterbilling] Adjustment on property 502 SE 2nd ST Bryant AR 72022**

1 message

**Javier Giron** <javiergiron1@hotmail.com>

Mon, Oct 21, 2024 at 2:25 PM

To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Hey! My name is Giron and I am emailing regarding our property that we had a high-water bill due to a toilet leak; we have fixed the problem and have the receipts of the repairs, they said if we did the repair's we could get an adjustment since it is the first time this has happen to us. Our property address is 502 SE 2nd ST Bryant AR 72022

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View this message in Outlook



**processed-7B7D664E-0F1A-4891-AEDA-36E8F96A05AC.jpeg**  
2307K



001-01059-03



How doers  
get more done..

11 MABELVALE PLAZA LANE  
LITTLE ROCK, AR 72205 (501) 565-7168

8919 00052 87719 10/18/24 06:34 PM  
SALE SELF CHECKOUT

039961013088 BTWSEAL <A>	8.97
BETTER THAN WAX TOILET SEAL	
732291003308 GB PF EL TLT <A>	149.00
GB POWER FLUSH EL 2PC TOILET	
NLP Savings	\$10.00

SUBTOTAL	157.97
SALES TAX	13.62
TOTAL	\$171.59

XXXXXXXXXXXX8969 DEBIT

USD\$ 171.59

AUTH CODE 002610  
Chip Read  
AID A0000000980840

Verified By PIN  
US DEBIT

8919 10/18/24 06:34 PM



8919 52 87719 10/18/2024 5991

RETURN POLICY DEFINITIONS			
POLICY ID	DAYS	POLICY EXPIRES ON	
A 1	90	01/16/2025	

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 8/24  
 Customer Name: Moon Pie Cafe Service Account No.: 101-04273-00  
 Service Address: 2213 N Reynolds Home Phone: \_\_\_\_\_  
 City: Bryant Work Phone: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ State, Zip: AR 72022  
 Date Repaired: 8/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

### Sworn Statement:

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	1,232.91		Usage	660
Average Bill	546.75		Three Month Average Usage	286
Adjustment Approved	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill	330.43		Adjusted Bill Amount	902.48
Payment Plan	Yes	No	Payment Period	3 Months 6 Months
			Payment Amt.	

Customer Service Manager

101-04273-00

501-507-7697  
Robert

# mylowe's Rewards



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LOVE'S HOME CENTERS, LLC  
2330 NORTH REYNOLDS ROAD  
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471LUK 451703124 08-01-24

1031247 AQUAFINA 20-FL OZ BOTTLE	1.98
259930 20-20 NESTED FLAT PNL 2-C	11.94
2 @ 5.97	
795256 KORKY 2-IN COMPLETE KIT	55.96
2 @ 27.98	

SUBTOTAL:	69.88
TOTAL TAX:	6.77
INVOICE 76625 TOTAL:	76.65
CASH:	80.00
CHANGE:	3.35

STORE: 2471 TERMINAL: 02 08/01/24 15:46:15

# OF ITEMS PURCHASED: 5

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



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AT OUR CUSTOMER SERVICE DESK

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\*\*\*\*\*  
\* SHARE YOUR FEEDBACK! \*  
\* ENTER FOR A CHANCE TO BE \*  
\* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! \*  
\* ENTRE EN EL SORTEO MENSUAL \*  
\* PARA SER UNO DE LOS CINCO GANADORES DE \$500! \*  
\* ENTER BY COMPLETING A SHORT SURVEY \*  
\*\*\*\*\*



# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24  
 Customer Name: Bryson Willis Service Account No.: 001-05205-15  
 Service Address: 112 Double Eagle Way Home Phone: \_\_\_\_\_  
 City: Bryant Work Phone: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ State, Zip: AR 72022  
 Date Repaired: 10/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

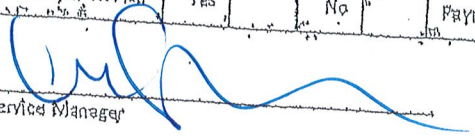
**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>550.16</u>	Usage	<u>295</u>
Average Bill	<u>New Customer</u>	Three Month Average Usage	<u>270</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>242.97</u>	Adjusted Bill Amount	<u>307.19</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
Customer Service Manager		Payment Amt.	



001-05205-15

Fairways at Hurricane Creek, ALP  
P O Box 13000  
Fayetteville,AR 72703

Work Order No. 2794367  
Date Call: 10/23/2024 12:04 PM

Status Work Completed

Date Completed: 10/23/2024 04:30 PM  
Brief Desc: VERY IMPORTANT! WATER BILL HIGH!

Job Site: 0148/0112  
112 Double Eagle Way  
Bryant,AR 72022

Caller Name: Bryson Willis

Caller Phone: (501) 471-8609x  
Occupant: Willis (t0332975)

Priority: 3-General

Ok to enter? YES

Category: Appliances

Animal in Apt? No

Home (501) 471-8609x

SubCategory: Dishwasher

Access Notes: Knock, I'm home

Problem Description: VERY IMPORTANT! WATER BILL HIGH!

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Dean	Dean	.00	.00
			<b>Total</b>	<b>.00</b>

Authorized by: \_\_\_\_\_  
Signed by \_\_\_\_\_  
Dated \_\_\_\_\_  
Invoice No. \_\_\_\_\_

Full Description VERY IMPORTANT! WATER BILL HIGH!

Technician Notes: replaced faulty flapper

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/24  
 Customer Name: Enik Whitaker  
 Service Address: 107 SE 4th St  
 City: Bryant  
 Date Leak Detected: \_\_\_\_\_  
 Service Account No.: 001-04321-11  
 Home Phone: \_\_\_\_\_  
 Work Phone: \_\_\_\_\_  
 State, Zip: AR 72022  
 Date Repaired: 10/24

Description of Cause of Leak (fouces, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

**Sworn Statement:**

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>1,365.67</u>	Usage	<u>734</u>
Average Bill	<u>&lt; 55.74</u>	Three Month Average Usage	<u>&lt; 20</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>&lt; 630.81</u>	Adjusted Bill Amount	<u>&lt; 734.86</u>
Payment Plan	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Payment Period	<input checked="" type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
Customer Service Manager		Payment Amt.	

Customer Service Manager





# CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 10/10/14  
 Customer Name: Abby Road Service Account No.: 102-10490-01  
 Service Address: 1812 N. Reynolds #1 Home Phone: \_\_\_\_\_  
 City: Bryant Work Phone: \_\_\_\_\_  
 Date Leak Detected: \_\_\_\_\_ State, Zip: AR 72022  
 Date Repaired: 10/24

Description of Cause of Leak (fouled, toilet, underground, etc.):

Leak underneath sidewalk  
 Fitting where the main ties to the  
 building had come apart

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

### Sworn Statement

I, \_\_\_\_\_, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

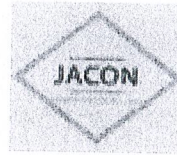
Signature \_\_\_\_\_

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>1,796.16</u>	Usage	<u>943</u>
Average Bill	<u>102.77</u>	Three Month Average Usage	<u>220</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>\$815.46</u>	Adjusted Bill Amount	<u>\$980.70</u>
Payment Plan	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
		Payment Amt.	

Customer Service Manager \_\_\_\_\_





## WORK ORDER FORM

**Date & Time:** October 16, 2024

**Building:** Abby Road

**Address:** 1812 Reynolds Road  
Bryant, AR 72022

**Owner:** Moni Holdings, L.L.C.

**Contact Name & Number:** Supreet Moni 501-442-5987

**Description of issue:** Domestic water leak on the rear of the building.

**Action to correct the issue:** Dispatched a crew to investigate. Found the leak on the rear of the building under the sidewalk. Shut the main out at the meter on the evening of Wednesday 10/16/24. Next morning (10/17/24) sawcut and remove portion of the existing concrete sidewalk, excavated where the main ties to the building. Fitting where the main ties to the building had come apart. Replaced fitting and turned the water back on. Watched it for couple of days before backfilling the excavated area. No additional leak was apparent. Poured back section of concrete.

501-366-6462

102-10490-01