

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: November 2022

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Patrick Hill	Customer Address	4614 Meadow Ridge
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/22
<u>1 month</u> Amount of Bill:	*499.50	Usage:	283
Average Bill:	*74	Three Month Average Usage:	42
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*204.61	Adjusted Bill Amount:	*294.89
Customer Name	Janet Livingston	Customer Address	2500 Bridgewater
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
<u>3 months</u> Amount of Bill:	*1,664.92	Usage:	957
Average Bill:	*84	Three Month Average Usage:	52
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*680.04	Adjusted Bill Amount:	*984.88
Customer Name	Jennifer Watson	Customer Address	6017 Lodestone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
<u>3 months</u> Amount of Bill:	*1,109.94	Usage:	1071
Average Bill:	*61	Three Month Average Usage:	60
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*463.32	Adjusted Bill Amount:	*646.62
Customer Name	Elizabeth Minian	Customer Address	22660 I30 Lot 55
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
<u>3 months</u> Amount of Bill:	*629.56	Usage:	351
Average Bill:	*105	Three Month Average Usage:	58
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*150.26	Adjusted Bill Amount:	*479.30
Customer Name	Melissa Wood	Customer Address	410 Prickett Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
<u>1 month</u> Amount of Bill:	*2,069.86	Usage:	1174
Average Bill:	*63	Three Month Average Usage:	34
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*967.86	Adjusted Bill Amount:	*1,102.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: November 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Desanee Panner			Customer Address	2412 Cyclone
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	11/22
2 months Amount of Bill:	*604.81			Usage:	339
Average Bill:	*86.45			Three Month Average Usage:	47
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*208.01			Adjusted Bill Amount:	*396.80
Sewer Only Customer Name	Taylor Tull			Customer Address	11018 Stonehill
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	10/22
2 months Amount of Bill:	*2001.48			Usage:	1927
Average Bill:	*166.40			Three Month Average Usage:	160
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*835.64			Adjusted Bill Amount:	*1,165.84
Sewer Only Customer Name	Jeremy Harrison			Customer Address	60016 Lodestone
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	11/22
3 months Amount of Bill:	*857.22			Usage:	828
Average Bill:	*69.42			Three Month Average Usage:	68
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*324.48			Adjusted Bill Amount:	*532.74
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/9/22 Service Account No.: 018447-000
 Customer Name: Patrick Hill Home Phone: 501-944-4308
 Service Address: 4614 Meadow Rd Work Phone: _____
 City: Bryant State, Zip: AR 72028
 Date Leak Detected: _____ Date Repaired: 9/2/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
1 month		Amount of Bill:		*499.50		Usage:		283	
		Average Bill:		*74.00		Three Month Average Usage:		42	
Adjustment Approved:		Yes		No		Approved By:			
Amount of Adjustment to Sewer Bill:		*204.61		Adjusted Bill Amount:		*294.89			
Payment Plan		Yes		No		Payment Period		3 Months	
								6 Months	
								Payment Amt.	

Amy Lopez
Customer Service Manager

acct# 018447-000

11/9/22

Patrick Hill

4614 Meadow Ridge Ln

501-944-4308

The toilet in my daughters room
was running continuously due to
flapper not setting properly
I fixed it myself with no
need to buy extra parts on

Aug 2ND

5

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/22 Service Account No.: 026324-000
 Customer Name: Janet Livingston Home Phone: 412-414-0243
 Service Address: 2500 Bridgewater Work Phone: _____
 City: Bryant State, Zip: AR 72008
 Date Leak Detected: _____ Date Repaired: 10/25/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leaking pipe

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
3 months		Amount of Bill: <u>\$1,664.92</u>			Usage: <u>957</u>				
		Average Bill: <u>\$84</u>			Three Month Average Usage: <u>52</u>				
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:				
Amount of Adjustment to Sewer Bill:		<u>\$680.04</u>			Adjusted Bill Amount: <u>\$984.88</u>				
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.

Customer Service Manager [Signature]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/22 Service Account No.: 027437-000
 Customer Name: Jennifer Watson Home Phone: 501-472-5821
 Service Address: 6017 Lodestone Work Phone: _____
 City: Alexander State, Zip: AR 72002
 Date Leak Detected: _____ Date Repaired: 8/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak next to meter at road on pvc

(Sewer only Cust.)

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>		Amount of Bill:		<u>\$1,109.94</u>		Usage:		<u>1071</u>	
		Average Bill:		<u>\$61</u>		Three Month Average Usage:		<u>60</u>	
		Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
		Amount of Adjustment to Sewer Bill:		<u>\$463.32</u>		Adjusted Bill Amount:		<u>\$646.62</u>	
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	

Amey Shepard
Customer Service Manager

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Received on 8/19/22
Acct
527437.000

Invoice # 15714

Invoice 8/14/2022
Date: Sunday

Matt Watson
6017 Lodestone Dr
Alexander, AR 72002-5008

Matt Watson
6017 Lodestone Dr
Alexander, AR 72002-5008

Bill-To: 102366

Location: 102366

Service Description	Quantity	Price
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Labor and material to repair leak next to meter at road
on pvc

1.00

\$427.00

SUBTOTAL	\$427.00
TAX	\$0.00
AMT PAID	\$0.00
TOTAL	\$427.00

AMOUNT DUE \$427.00

501-472-5821

Bill-To: Matt Watson
6017 Lodestone Dr
Alexander, AR 72002-5008

102366

PO Number:

8/3/2022

Invoice #: 15714

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept Visa/MC , subject to a 4% fee. Invoices are considered past due if not paid within 30 days and are subject to re-billing fees as well as all other costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11.22 Service Account No.: 031555-000
 Customer Name: Elizabeth Miniam Home Phone: 501-612-1088
 Service Address: 22660 I-30 Lot 55 Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 10.22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>	Amount of Bill:	<u>\$629.56</u>			Usage:	<u>351</u>			
	Average Bill:	<u>105</u>			Three Month Average Usage:	<u>58</u>			
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:				
	Amount of Adjustment to Sewer Bill:	<u>\$150.26</u>			Adjusted Bill Amount:	<u>\$479.30</u>			
	Payment Plan	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt.		

Customer Service Manager [Signature]

acct# 031555-000
Miriam Choc Maas



501-612-
1088

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALESH: FSTLANE2 13 TRANSH: 5154572 10-07-22

3625379 KORXY 3-IN 2X FLAPPER	15.98
SUBTOTAL:	15.98
TAX:	1.58
INVOICE 05264 TOTAL:	17.56
CASH:	20.00
CHANGE:	2.44

STORE: 2471 TERMINAL: 05 10/07/22 09:56:12
OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *
* ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #052641 247172 805783 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2471 TERMINAL: 05 10/07/22 09:56:12

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/22 Service Account No.: 032113-600
 Customer Name: Melissa Wood Home Phone: _____
 Service Address: 410 Prickett Rd Work Phone: _____
 City: Bryant State, Zip: AR, 72002
 Date Leak Detected: _____ Date Repaired: 10/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilets Leaking
Shower Valve Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

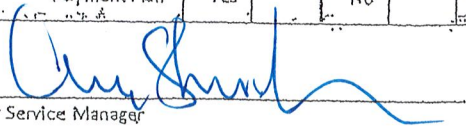
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
1 month	Amount of Bill:	2,069.86			Usage:	1174			
	Average Bill:	63			Three Month Average Usage:	34			
Adjustment Approved:		Yes			No			Approved By:	
Amount of Adjustment to Sewer Bill:		967.86			Adjusted Bill Amount:		1,102.00		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.


Customer Service Manager

INVOICE

Acct#
032113-000



BM Plumbing LLC

Bryant, AR 72022

BILL TO

Mark Carter
410 Prickett Rd
Bryant Ar

INVOICE #

002

INVOICE DATE

10/09/2022

DESCRIPTION

AMOUNT

Below you will find all work done on the address above..

1,600.00

- Replaced 2 toilets
- Repaired 2 leaks
- Replaced all piping under kitchen sink due to grease build up
- ran snake through kitchen drains to remove build up
- Replaced all faucet screens in home due to rust build up
- Repaired Master bathroom shower valve

Cost of all materials - \$350.00

Cost of Labor - \$1,250.00

TOTAL

\$1,600.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/18/22 Service Account No.: 027552-000
 Customer Name: Desanee Danner Home Phone: _____
 Service Address: 2412 Cyclone St. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 11/2022

Description of Cause of Leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>2 months</u>	Amount of Bill:	<u>\$604.81</u>			Usage:	<u>339</u>			
	Average Bill:	<u>\$86.45</u>			Three Month Average Usage:	<u>47</u>			
	Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:				
	Amount of Adjustment to Sewer Bill:	<u>\$208.01</u>			Adjusted Bill Amount:	<u>\$396.80</u>			
	Payment Plan	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Payment Period	<input type="checkbox"/> 3 Months	<input type="checkbox"/> 6 Months	Payment Amt.		

Customer Service Manager [Signature]

Acct#
027552-006

Greens at Hurricane Creek, a Limited Partnership

P O Box 13000
Fayetteville,AR 72703

Work Order No. 1848106
Date Call: 11/18/2022 11:23 AM

Date Scheduled: 11/18/2022 12:00 AM

Status Work Completed

Date Completed: 11/21/2022 02:09 PM
Brief Desc: It seems that I have a water leak s

Job Site: 0114/2412
2412 Cyclone Street
Bryant,AR 72022

Caller Name: Desaree Danner

Caller Phone: (501) 860-5244x
Occupant: Danner (t0124482)

Home (501) 860-5244x

Priority: 3-General

Ok to enter? YES

Other 1 (501) 860-5244x

Category: Plumbing

SubCategory: Other

Animal in Apt? No

Problem Description: It seems that I have a water leak somewhere in my apartment that has caused my water bill to be \$442. The water company told me to have some one from maintenance to come out and see where the leak is. I was told that starting Sept 24 my water has been used every hour on the hour. No one is even in my home between 9am-4pm on week days. I'm just needing someone to come out and check for that leak.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
1.00	Collatt		.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description It seems that I have a water leak somewhere in my apartment that has caused my water bill to be \$442. The water company told me to have some one from maintenance to come out and see where the leak is. I was told that starting Sept 24 my water has been used every hour on the hour. No one is even in my home between 9am-4pm on week days. I'm just needing someone to come out and check for that leak.

Technician Notes: replaced regulator

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11/23/22 Service Account No.: 031396-000
 Customer Name: Taylor Tull Home Phone: _____
 Service Address: 11018 Stonehill Work Phone: _____
 City: Alexander, AR State, Zip: AR, 72002
 Date Leak Detected: _____ Date Repaired: 10/22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

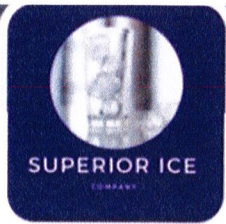
Signature _____

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- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
2 months		Amount of Bill: \$ 2001.48			Usage: 1927				
		Average Bill: \$ 166.40			Three Month Average Usage: 160				
Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			Approved By:				
Amount of Adjustment to Sewer Bill: \$ 835.64				Adjusted Bill Amount: \$ 1,165.84					
Payment Plan		Yes <input type="checkbox"/> No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>		Payment Amt.	

Angela Spauld

Customer Service Manager



Superior Ice



Let Superior Ice know how your
experience was

\$100.00

Custom Amount x 1

\$100.00

Total

\$100.00

Jayson Zell

Acct # 031396-000
501-398-0312

Invoice: 1
Summary: Plumbing
Amount Due: \$138.24
Payment Due: October 12, 2022
Bill To: **Taylor Tull** ✓

ITEMS	AMOUNT
-------	--------

Fluidmaster 400ARHRKP10 PerformAX Universal High Performance All in One Repair Kit for 2-Inch Flush Valve Toilets	\$129 .80	✓
4 × \$32.45		

Subtotal:	\$129.80
Sales 6.5%:	\$8.44
Total (USD):	\$138.24

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CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 11.12.22 Service Account No.: 024130-000
 Customer Name: Jeremy Harrison Home Phone: Email
 Service Address: Coole Woodstone Dr Work Phone: _____
 City: Alexander State, Zip: AR 72002
 Date Leak Detected: _____ Date Repaired: 11.14.22

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
<u>3 months</u>		Amount of Bill:		<u>\$857.22</u>		Usage:		<u>828</u>	
		Average Bill:		<u>\$69.42</u>		Three Month Average Usage:		<u>68</u>	
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				Approved By:			
Amount of Adjustment to Sewer Bill:		<u>\$324.48</u>		Adjusted Bill Amount:		<u>\$532.74</u>			
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.			

[Signature]
Customer Service Manager



Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] fixed leak for possible adjustments from past months

jeremysarrison@aol.com <jeremysarrison@aim.com>

Mon, Nov 28, 2022 at 3:34 PM

To: Angela Shepard <ashepard@cityofbryant.com>

Cc: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

On 11/14/2022 after trying to figure out why my water bill had gone up to over \$300 for the past few months, I realized a toilet in the guest bathroom was constantly running. I tightened all screws inside the toilet tank and tightened the handle, which fixed the toilet that was constantly running. It has not done it since and as a result, my last bill was down to less than half of what it was the few months that it was so high. Looking at my billing state over the last 4+ years of being in this house, the average bill is usually in the same ballpark of the previous month (less than \$100/month) so that indicates a leak in my opinion with it being over \$100 per month for 4-5 months this year. Thank you, Jeremy Harrison

Sent from the all new AOL app for iOS

[Quoted text hidden]