

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: January 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Bradley Parker	Customer Address	1711 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	\$342.25	Usage:	180
Average Bill:	\$54.53	Three Month Average Usage:	120
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$138.56	Adjusted Bill Amount:	\$203.69
Customer Name	Rolando Porio	Customer Address	725 Pattywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	\$505.10	Usage:	275
Average Bill:	\$43.53	Three Month Average Usage:	120
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$220.82	Adjusted Bill Amount:	\$284.28
Customer Name	Stinger Mgmt LLC	Customer Address	201 Royal Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	\$405.34	Usage:	219
Average Bill:	\$53.47	Three Month Average Usage:	120
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$172.32	Adjusted Bill Amount:	\$233.02
Customer Name	Josh Paves	Customer Address	604 Bristol
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	\$420.87	Usage:	224
Average Bill:	\$57.10	Three Month Average Usage:	27
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$170.59	Adjusted Bill Amount:	\$250.28
Customer Name	Donna Harris	Customer Address	2427 Hurricane Gardens
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	\$296.77	Usage:	264
Average Bill:	\$71.84	Three Month Average Usage:	52
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$112.47	Adjusted Bill Amount:	\$184.30

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: January 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Timothy Hose	Customer Address	603 Crain Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	\$381.61	Usage:	208
Average Bill:	\$80	Three Month Average Usage:	46
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$140.29	Adjusted Bill Amount:	\$241.32
Customer Name	Sonya Goodwin	Customer Address	3014 Springhill Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	\$763.54	Usage:	1029
Average Bill:	\$32.91	Three Month Average Usage:	38
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$332.48	Adjusted Bill Amount:	\$431.06
Customer Name	Chuck Denton	Customer Address	1014 Mills Park Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	\$1,867.18	Usage:	1028
Average Bill:	\$113.00	Three Month Average Usage:	62
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$836.55	Adjusted Bill Amount:	\$1,030.63
Customer Name	Gabriel Tyhurst	Customer Address	2009 Birdie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	\$304.49	Usage:	159
Average Bill:	\$54.53	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$120.36	Adjusted Bill Amount:	\$184.13
Customer Name	Debra Barley	Customer Address	1109 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	\$327.86	Usage:	172
Average Bill:	\$54.53	Three Month Average Usage:	20
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	\$131.62	Adjusted Bill Amount:	\$196.24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: January 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	<u>Shanyce Triplett</u>			Customer Address	<u>29 Arcadia Cir</u>
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	<u>1/24</u>
Amount of Bill:	<u>\$592.21</u>			Usage:	<u>319</u>
Average Bill:	<u>\$149.00</u>			Three Month Average Usage:	<u>81</u>
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	<u>\$206.09</u>			Adjusted Bill Amount:	<u>\$386.12</u>
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 1-24 Service Account No.: 001-01140-10
 Customer Name: Bradley Parker Home Phone: _____
 Service Address: 1711 Whirlwind Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1-12-24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced Red Seal

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:	<u>342.25</u>				Usage:	<u>180</u>			
Average Bill:	<u>54.53</u>				Three Month Average Usage:	<u>20</u>			
Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:						
Amount of Adjustment to Sewer Bill:	<u>138.56</u>				Adjusted Bill Amount:	<u>203.69</u>			
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.

[Signature]
Customer Service Manager

Acct# 001-01140-10

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2405624
Date Call: 01/11/2024 09:08 PM

Status Work Completed

Date Completed: 01/12/2024 01:13 PM
Brief Desc: Need to replace toilet flapper. Lea

Job Site: 0114/1711
1711 Whirlwind Street
Bryant,AR 72022

Caller Name: Bradley Parker

Caller Phone: (501) 249-9609x
Occupant: Parker (t0248045)

Priority: 3-General
Ok to enter? YES
Category: Other
Animal in Apt? No

Home (501) 249-9609x
Other 1 (573) 220-8330x
SubCategory: Other

Problem Description: Need to replace toilet flapper. Leak in toilet according to the water company

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Need to replace toilet flapper. Leak in toilet according to the water company

Technician Notes: replace red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1-24 Service Account No.: 001-01586-04
 Customer Name: Rolando Perio Home Phone: _____
 Service Address: 725 Parkwaywood Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 12/14/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak on the exterior water Service Line

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Leak has been repaired

Sworn Statement:

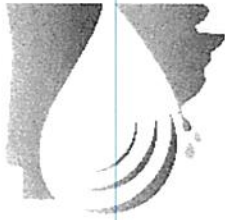
I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICIAL USE ONLY											
Amount of Bill:	<u>\$505.10</u>			Usage:	<u>275</u>						
Average Bill:	<u>\$43.53</u>			Three Month Average Usage:	<u>220</u>						
Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By: _____								
Amount of Adjustment to Sewer Bill:	<u>\$220.82</u>			Adjusted Bill Amount:	<u>\$284.28</u>						
Payment Plan	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	<input type="checkbox"/>	Payment Amt:	

Customer Service Manager _____



ARKANSAS UNDERGROUND LEAK DETECTION

1-12-24
Arkansas Underground Leak Detection
501-850-6674
arkansasleaks@gmail.com
License #MP6868

001-01586-04
936-718-5008

Utility Verification Letter

Homeowner Information

Name Beverly Porio Date 12-14-23

Address 725 Pattywood Dr

Bryant City AR State 72022 ZIP Code

Phone 936-718-5008 Email N/A

Statement of Repair

Our technicians arrived onsite, performed a complete electronic leak detection, and found a leak on the exterior water service line. This leak has been repaired and all excess water usage has been eliminated.

Family or friend have a Leak?
Have them call AULD!
(\$50 savings on leak detection)



WE FIND & FIX LEAKS!

PROFESSIONAL LEAK DETECTORS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 102-01317-00
 Customer Name: Stinger Mgmt. LLC Home Phone: _____
 Service Address: 201 Royal Ln. Work Phone: _____
 City: Bryant State, Zip: AR, 72022
 Date Leak Detected: _____ Date Repaired: 1/5/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Service Line

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Repaired Service Line

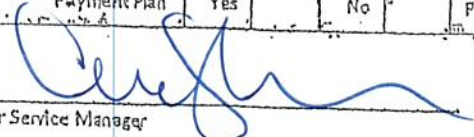
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature: _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:	<u>\$405.34</u>				Usage:	<u>219</u>			
Average Bill:	<u>\$53.41</u>				Three Month Average Usage:	<u>220</u>			
Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Approved By:						
Amount of Adjustment to Sewer Bill:	<u>\$172.32</u>				Adjusted Bill Amount:	<u>\$233.02</u>			
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.

Customer Service Manager: 



Mid-Town Mechanical Services
PO Box 2162, Benton, AR 72018
Office: (501) 765-5380

01/10/2024

102-01317-00

To whom it may concern,

Mid-Town plumbing was out at 201 Roya Lane in Bryant, AR on 01/05/2024 to locate and fix the leak on the service line. If you have any questions please call our office.

Thanks,
Trulie Billingsley
Mid-Town Mechanical

A handwritten signature in black ink that reads 'Trulie Billingsley'. The signature is written in a cursive style with a large, looping 'T' and 'B'.

Gmail

Roya Lloyd 870 245 6874

Roya Lloyd <roya728@gmail.com>

Invoice 13508 from Mid-Town Mechanical Services

1 message

Mid-Town Mechanical Services <quickbooks@notification.intuit.com>
Reply-To: payables.midtown@gmail.com
To: roya728@gmail.com

Mon, Jan 8, 2024 at 2:48 PM

102-01317-00

INVOICE 13508 DETAILS



Mid-Town Mechanical Services

DUE 02/07/2024

\$789.68

Powered by QuickBooks

Here's your invoice! We appreciate your prompt payment.

Thanks for your business!
Mid-Town Mechanical Services

If you are happy with our service, please leave us a 5 star review on Google or Facebook!

Bill to

Roya Lloyd

Ship to

Terms

Net 30

01/05/2024

Leak Detection

\$725.00

Commercial leak detection performed
Revealed leak on service line on backside of building
Exposed cracked 3/4" ferroc
Installed new PVC to wershbo adapter and pex.
No more leaks at this time

01/05/2024

Material

\$64.68

Balance due \$789.68

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

Mid-Town Mechanical Services

PO Box 2162 Benton, AR 72018

(501) 765-5380

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 101-04448-02
 Customer Name: Josh Daves Home Phone: _____
 Service Address: 604 Bristol Work Phone: _____
 City: Bryant State, Zip: AR, 72022
 Date Leak Detected: _____ Date Repaired: 12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Slab

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

See Plumbers Receipt / It was repaired

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
Amount of Bill:	<u>420.87</u>			Usage:	<u>224</u>		
Average Bill:	<u>57.00</u>			Three Month Average Usage:	<u>27</u>		
Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:	_____		
Amount of Adjustment to Sewer Bill:	<u>170.59</u>			Adjusted Bill Amount:	<u>250.28</u>		
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

Customer Service Manager _____



Samantha Hawkins <shawkins@cityofbryant.com>

101-04448-02
501-249-3808

[waterbilling] Fwd: Invoice - Ray Lusk Plumbing

Jennifer Daves <jennkaye80@att.net>
To: waterbilling@cityofbryant.com

Fri, Dec 29, 2023 at 1:05 PM

Here is the invoice for the repair being made on 12/28 for the water line in my slab foundation. Please let me know how we can proceed on seeing if I will be approved for credit on my account.

Thanks,

Jennifer Daves
501-249-3808

Begin forwarded message:

From: RLP Tech <RLPTech@rayluskplumbing.com>
Date: December 28, 2023 at 5:19:49 PM CST
To: jennkaye80@att.net
Subject: Invoice - Ray Lusk Plumbing



Thank you for choosing Ray Lusk Plumbing

NOW SERVING NORTHWEST ARKANSAS!

921 Rushing Cir
Little Rock, AR 72204
(501) 664-0940

2272 Worth Ln. Unit F
Springdale, AR 72764
(479) 306-7777

Please contact us with any questions, comments, or areas we can improve on in the future. Service@rayluskplumbing.com

[Take our survey](#)

Sent from my iPad

 **Invoice.pdf**
69K

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 1.1.24 Service Account No.: 003-09828-02
 Customer Name: Donna Harris Home Phone: _____
 Service Address: 2427 Hurricane Ct Work Phone: _____
 City: Bryant State, Zip: AR 72019
 Date Leak Detected: _____ Date Repaired: 11/14/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Irrigation Leak

Sewer Only Customer

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced Valves

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:	<u>\$296.77</u>				Usage:	<u>264</u>			
Average Bill:	<u>\$71.84</u>				Three Month Average Usage:	<u>5.2</u>			
Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				Approved By:	_____			
Amount of Adjustment to Sewer Bill:	<u>\$112.47</u>				Adjusted Bill Amount:	<u>\$184.30</u>			
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt:	_____		

Customer Service Manager [Signature]

Acct# 003-09828-02

Angela Shepard <ashepard@cityofbryant.com>



[waterbilling] Leak Adjustment for current water bill

5 messages

harrisbd@sbcglobal.net <harrisbd@sbcglobal.net>
To: waterbilling@cityofbryant.com

Tue, Jan 9, 2024 at 1:02 PM

Angela,

I just called and spoke to someone on the phone about my sewer bill. It hasn't billed yet but I am anticipating a much higher than usual bill due to a water leak in my sprinkler system that I realized I had around November 13th. I had this leak repaired on November 14th. I was told to send the same correspondence I sent to my water company, Salem Water Users, to you, to request a leak adjustment once the bill is posted. Below is the email I sent to Amber at Salem Water Users describing the problem and how I repaired it. I hope this is sufficient information for you to be allowed to give me a leak adjustment. Will you correspond with me once you have had time to process this request please? Thank you so much for your help!

Donna Harris
2427 Hurricane Gardens Drive
Bryant, AR 72019
(501) 352-8970

Amber,

Hey. I just spoke with you on the phone. My water bill is \$169.85 this month (billing period 11/7/23 to 12/12/23). The water company was called out to my neighbors house on either November 13th or 14th because they noticed a leak between our properties. The water company determined it was a leak from my sprinkler system and they showed me the spot and turned off my sprinkler system water for me until I could get it fixed. I called my sprinkler guy, Scotty Thomas, to come fix the leak and winterize my system. He came on November 14th, found the leak, and replaced the valves that had busted. He said the leak should be fixed but wouldn't know for sure until he turned the water back on in the spring, and he would double check it then. My usage on this bill was 26,400 when it normally runs between 4000 and 6000, depending on the time of year and how much we use the sprinkler system. Could you please consider a leak adjustment for this bill?

Donna or Bobby Harris
2427 Hurricane Gardens Drive, Bryant, AR 72019
(501) 352-8970

Lajena Holt <lholt@cityofbryant.com>
To: harrisbd@sbcglobal.net
Cc: waterbilling@cityofbryant.com

Tue, Jan 9, 2024 at 1:13 PM

Thank you
[Quoted text hidden]
--



Lajena Holt
Water Billing Office Assistant
City of Bryant
501-943-0441 | 501-943-3410 Fax
Lholt@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

Angela Shepard <ashepard@cityofbryant.com>
To: harrisbd@sbcglobal.net
Cc: waterbilling@cityofbryant.com

Tue, Jan 9, 2024 at 2:01 PM

Ms Harris we will need the receipt of the repairs in order to present this to the Water Committee for the leak adjustment.

--



Angela Shepard

Customer Service Manager/Billing Manager

City of Bryant

501-943-0304 | 501-943-0441

ashepard@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022

On Tue, Jan 9, 2024 at 1:02 PM <harrisbd@sbcglobal.net> wrote:
[Quoted text hidden]

Bobby Harris <harrisbd@sbcglobal.net>
To: Angela Shepard <ashepard@cityofbryant.com>

Tue, Jan 9, 2024 at 2:17 PM

Angela,

The repair was made by my sprinkler guy. He never gives me a bill. He just quotes me a price and I write him a check. Would a copy of the cashed check from the bank suffice? If so, see attached file please.

Thanks,
Donna

Bobby and Donna Harris

[Quoted text hidden]

 **Copy of Check to Scotty Thomas for water leak repair.pdf**
694K

Angela Shepard <ashepard@cityofbryant.com>
To: Bobby Harris <harrisbd@sbcglobal.net>

Tue, Jan 9, 2024 at 3:11 PM

I can present this email and see what they say. We will meet again on 02/06/24. I will reach out to you the next day to let you know what they decided. Hope you have a good week.

Thanks

--



Angela Shepard

Customer Service Manager/Billing Manager

City of Bryant

501-943-0304 | 501-943-0441

ashepard@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 1.124 Service Account No.: 102-00085-01
 Customer Name: Timothy Hose Home Phone: _____
 Service Address: 63 Crain Dr. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced Flush Kit + Flapper

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:	<u>\$381.61</u>				Usage:	<u>208</u>			
Average Bill:	<u>\$80</u>				Three Month Average Usage:	<u>4.6</u>			
Adjustment Approved:	<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		Approved By:				
Amount of Adjustment to Sewer Bill:	<u>\$140.29</u>				Adjusted Bill Amount:	<u>\$241.32</u>			
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.			

[Signature]
Customer Service Manager

1-5-24

501-773-7571

Fuller and Son / Markham

9815 West Markham
Little Rock, AR 72205

PH 501-227-4440
FAX 501-227-8759

Timothy
Hose

Invoice: 3-03992485
Date: 12/22/2023 3:53 PM
Sales Rep #: TD Thomas Drake

Terminal:
mkpos2

Sold To: 1 CASH SALES

102-00085-01

Customer #: 0000001

ITEM #	PRICE	QTY	TOTAL
2987881	26.98 /EA	2.00	53.96
40CA FLUIDMASTER KIT			
2987915	18.99 /EA	1.00	18.99
VALVE FLUSH W FLAPPER 3IN			

Sales Total	\$72.95
Addl Charges	0.00

Tax	6.29
TOTAL	\$79.24

Tendered:

MC 1461	79.24
Approval: 07543B	
Name: HOSE/TIMOTHY	

Total applied:	\$79.24
Total change:	\$0.00

Signature:



CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 001-05734-13
 Customer Name: Sonya Goodwin Home Phone: _____
 Service Address: 3014 Springhill Rd Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 11/17/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Water Only Customer

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replace.

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:		<u>\$763.54</u>			Usage:		<u>1029</u>		
Average Bill:		<u>\$32.91</u>			Three Month Average Usage:		<u>38</u>		
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By:		_____		
Amount of Adjustment to Sewer Bill:		<u>\$332.48</u>			Adjusted Bill Amount:		<u>\$431.06</u>		
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	_____		

[Signature]
 Customer Service Manager

501-348-4385

Acct# 001-05734-13

CAM Plumber 755065

DR Ac 72209 DATE 11-17-23

NAME Sonya Goodwin

ADDRESS 3014 Springhill #8724

CITY, STATE, ZIP Bryant, AR 72222

SOLD BY CASH C.O.D. CHARGE ON ACCT. MDSE. RETD. PAID OUT

QUAN. PRICE AMOUNT

QUAN.	DESCRIPTION	PRICE	AMOUNT
1	Plumbing Repairs ON Bathroom Toilet/replace Flot + Bulb After Hours		
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			

~~350.00~~

PAID

RECEIVED BY

TAX

TOTAL

A-24705W
T-45901

KEEP THIS...

emailed on 1-4-24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 12/23 Service Account No.: 101-05117-00
 Customer Name: Chuck Denton Home Phone: _____
 Service Address: 1014 Mills Park Rd. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: _____

Description of Cause of Leak (faucet, toilet, underground, etc.):

1) Leak in Service Line
 2) Toilet Leak

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced

Sworn Statement:

I, _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:	<u>\$1,867.18</u>				Usage:	<u>1028</u>			
Average Bill:	<u>\$113.00</u>				Three Month Average Usage:	<u>62</u>			
Adjustment Approved:	<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		Approved By:				
Amount of Adjustment to Sewer Bill:	<u>-836.55</u>				Adjusted Bill Amount:	<u>\$1,030.63</u>			
Payment Plan	<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		Payment Period	<input type="checkbox"/> 3 Months		<input type="checkbox"/> 6 Months	
					Payment Amt:				

Customer Service Manager _____



4721 Hillard Rd.
North Little Rock, AR 72118

Sanders Plumbing Heat & Air
4721 Hillard Rd
North Little Rock, AR 72114
501-374-0117

101-05117-00

Invoice 66557562
Invoice Date 12/26/2023
Completed Date 12/26/2023
Customer PO
Payment Term Due Upon Receipt
Due Date 12/26/2023

Billing Address
Chuck Denton
1014 Mills Park Road
Bryant, AR 72022 USA

Job Address
Chuck Denton
1014 Mills Park Road
Bryant, AR 72022 USA

Description of Work

Estimate to dig up and repair the leaking water service beside the long gravel driveway, customer currently has the leak location marked with a shovel. We will dig with an excavator to expose the leak due to ground / driveway compaction. We will replace the fill valve, flapper and supply line in a toilet tank that runs periodically.

WARRANTY:

1 Year Parts & Labor Warranty on work performed under normal use (does not include if pipe freezes). *NOTE* Any misuse or abuse voids this warranty.
NO Warranty on Customer Supplied Parts or Materials.

PAYMENT TERMS:

Sanders Services is a COD Company; therefore, payment is due at time of service. All jobs over \$1,000.00 will require a payment of 50% down before the work is started, with the remaining balance due upon completion. Financing options are available upon approval. To apply, please call the office at 501.374-0117.

Task #	Description	Quantity	Your Price	Your Total
Plumbing Labor Rate - NM	Labor Rate - non-mechanical	1.00	\$600.00	\$600.00
SMX100	Small Mini-X Usage Fee	1.00	\$150.00	\$150.00

Materials

Material	Description	Quantity	Your Price	Your Total
1MTS - NM - Plumbing	Parts & materials	1.00	\$89.32	\$89.32

Paid On	Type	Memo	Amount
12/26/2023	Visa		\$839.32

Potential Savings	\$83.93
Sub-Total	\$839.32
State sales tax 6.5%	\$0.00
Bryant 3%	\$0.00
Saline Co 0.38%	\$0.00
Total Due	\$839.32
Payment	\$839.32
Balance Due	\$0.00

TO PAY CHECK BY PHONE OR CREDIT/DEBIT CARD, PLEASE CALL 501.374.0117

I hereby authorize Sanders Plumbing, Inc., DBA Sanders Service Company of Central Arkansas, to perform the scope of work outlined above and agree to the terms and conditions as stated.

12/26/2023

I have inspected and am satisfied with the scope of work completed by Sanders Service Company. I agree to pay for all work, goods and services received.



12/26/2023

I authorize Sanders Plumbing Heat & Air to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.



12/26/2023

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 1/24 Service Account No.: 001-05492-13
 Customer Name: Gabriel Tyhurst Home Phone: _____
 Service Address: 2009 Birdie Ln Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced Flapper

Sworn Statement:

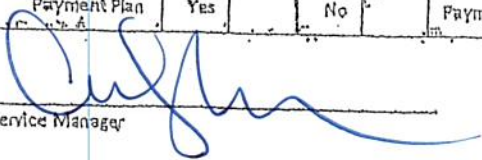
I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY										
Amount of Bill:		<u>\$304.49</u>				Usage:		<u>159</u>		
Average Bill:		<u>\$54.53</u>				Three Month Average Usage:		<u>20</u>		
Adjustment Approved:		<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		Approved By:				
Amount of Adjustment to Sewer Bill:		<u>\$120.36</u>				Adjusted Bill Amount:		<u>\$184.13</u>		
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.	

Customer Service Manager



Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2402603
Date Call: 01/08/2024 02:23 PM

Status Work Completed

Date Completed: 01/09/2024 10:14 AM
Brief Desc: Water is leaking from the pipes

001-05492-13

Job Site: 0148/2009
2009 Birdie Lane
Bryant,AR 72022

Caller Name: Gabriel Tyhurst

Caller Phone: (213) 804-9818x
Occupant: Tyhurst (t0294652)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Home (213) 804-9818x

SubCategory: Toilet

Problem Description: Water is leaking from the pipes and causing our water bill to rise very high

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Dean	Dean	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water is leaking from the pipes and causing our water bill to rise very high

Technician Notes: replaced flapper master bathroom

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 1/24 Service Account No.: 001-07582-11
 Customer Name: Debra Bailey Home Phone: _____
 Service Address: 1109 Medinah Blvd Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced Flapper

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:	<u>\$327.86</u>				Usage:	<u>172</u>			
Average Bill:	<u>\$54.53</u>				Three Month Average Usage:	<u>20</u>			
Adjustment Approved:	<input checked="" type="checkbox"/> Yes		<input type="checkbox"/> No		Approved By:				
Amount of Adjustment to Sewer Bill:	<u>\$131.62</u>				Adjusted Bill Amount:	<u>\$196.24</u>			
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.			

[Signature]
Customer Service Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1.6.24 Service Account No.: 101-05351-03
 Customer Name: Shanyce Triplett Home Phone: _____
 Service Address: 29 Arcadia Cir Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (fouset, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Replaced Flapper

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY									
Amount of Bill:		<u>\$592.21</u>			Usage:		<u>319</u>		
Average Bill:		<u>\$149.00</u>			Three Month Average Usage:		<u>81</u>		
Adjustment Approved:				<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
Amount of Adjustment to Sewer Bill:				<u>\$206.09</u>		Adjusted Bill Amount:		<u>\$386.12</u>	
Payment Plan		<input type="checkbox"/> Yes <input type="checkbox"/> No		Payment Period		<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months		Payment Amt:	

[Signature]
 Customer Service Manager

101-05351-03
501-509-2297

INVOICE

All Drains 70 Plumbing LLC
3207 Meadowlake Dr., Bryant, 72022

alldrains70@gmail.com
+1 (501) 909-9172



Shanyce Triplet

Bill to

Shanyce Triplet

Invoice details

Invoice no.: 2558346
Invoice date: 01/20/2024
Due date: 02/19/2024

#	Date	Product or service	SKU	Amount
1.		29 Arcadia Cir Bryant ar 72022 Replaced worn out flapper that caused water to continuously leak by into bowl.		\$120.00
			Total	\$120.00

Note to customer

Thank you for your business.