

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: _____

February 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	LaTonya Bowman	Customer Address	9511 HWY 5 N. #317
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-18-24
Amount of Bill:	*752.90	Usage:	400
Average Bill:	*79.90	Three Month Average Usage:	33
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*324.23	Adjusted Bill Amount:	*428.67
Customer Name	Terry Harper	Customer Address	3208 S. Shobe
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	*688.18	Usage:	364
Average Bill:	*157	Three Month Average Usage:	74
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	1/24
Amount of Adjustment to Sewer Bill:	*256.21	Adjusted Bill Amount:	*505.31
Customer Name	David Ouelle aka DWS	Customer Address	5921 HWY 5 N.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*1,531.96	Usage:	823
Average Bill:	*285	Three Month Average Usage:	157
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*588.40	Adjusted Bill Amount:	*943.56
Customer Name	Kaylee Pizzolatto	Customer Address	3704 Whinkindal
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	*1,143.69	Usage:	613
Average Bill:	*97	Three Month Average Usage:	52
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*495.64	Adjusted Bill Amount:	*648.05
Customer Name	Erin Pluckett	Customer Address	1015 Hunter Lee
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*707.04	Usage:	375
Average Bill:	*110.78	Three Month Average Usage:	50
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*287.13	Adjusted Bill Amount:	*419.91

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

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Date: _____

February 2024

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Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Mike Bryant	Customer Address	2202 Ridgecrest
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*497.87	Usage:	281
Average Bill:	*81.00	Three Month Average Usage:	34
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*213.89	Adjusted Bill Amount:	*283.98
Customer Name	Nicholas Coleman	Customer Address	2204 Oak Hill Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*354.79	Usage:	183
Average Bill:	*79.00	Three Month Average Usage:	33
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*132.52	Adjusted Bill Amount:	*222.27
Customer Name	Shawon Bramon	Customer Address	2205 Chelsea Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*1,097.82	Usage:	588
Average Bill:	*138.00	Three Month Average Usage:	65
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*462.06	Adjusted Bill Amount:	*635.76
Customer Name	Adrian Henley	Customer Address	1 Crain Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*387.22	Usage:	205
Average Bill:	*88.76	Three Month Average Usage:	38
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*144.61	Adjusted Bill Amount:	*242.61
Customer Name	Fred Elder	Customer Address	2501 Raymar Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/16/24
Amount of Bill:	*680.52	Usage:	897
Average Bill:	*19.64	Three Month Average Usage:	220
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*300.37	Adjusted Bill Amount:	*380.15

CITY OF BRYANT WATER AND WASTEWATER UTILITIES MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: February 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Johnny Christy	Customer Address	407 Whinwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/24
Amount of Bill:	*508.89	Usage:	267
Average Bill:	*101.61	Three Month Average Usage:	45
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*196.13	Adjusted Bill Amount:	*312.76
Customer Name	Donna Vaughn	Customer Address	3611 Logan Ridge
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*549.06	Usage:	295
Average Bill:	*59.40	Three Month Average Usage:	22
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*241.19	Adjusted Bill Amount:	307.87
Customer Name	Lisa Mayer	Customer Address	2711 Timbercreek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*367.63	Usage:	196
Average Bill:	*44.74	Three Month Average Usage:	25
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:	*151.07	Adjusted Bill Amount:	*216.56
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 101-00213-00
 Customer Name: Latonya Bowman Home Phone: _____
 Service Address: 9511 Hwy 5 N Lot 30 Work Phone: _____
 City: Alexander State, Zip: AR 72002
 Date Leak Detected: _____ Date Repaired: 1-18-24

Description of Cause of Leak (faucet, toilet, underground, etc.):

2 Leaks underneath Home

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

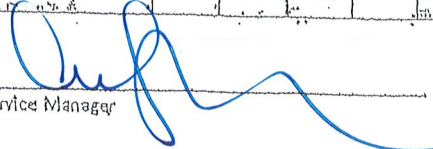
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:		<u>752.90</u>		Usage:		<u>400</u>	
Average Bill:		<u>79.90</u>		Three Month Average Usage:		<u>33</u>	
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
Amount of Adjustment to Sewer Bill:		<u>324.23</u>		Adjusted Bill Amount:		<u>428.67</u>	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment	Amount

Customer Service Manager 

101-00213-00

Bill To:
Latonya Bowman
9511 Highway 5 N
Lot 37
Alexander, Arkansas 72002

Job Site:
Latonya Bowman
9511 Highway 5 N
Lot 37
Alexander, AR 72002
latonyabowman50@icloud.com
(501) 348-0866

Invoice Details

Repair Code	Labor Description
309-Z-R	Pipe Work(Outside of Wall) Other Guarantee - 6 Months Repair 2 water service line leaks underneath home. Tested. No leaks at this time. Warranty is for what I installed.

I, Latonya Bowman, am aware of and authorize the changes made to the estimate.



Total	\$852.92
Tax	\$0.00

Total Invoice \$852.92

Payment Type	Payment Amount
Cash	\$160.00
Check	\$692.92
Amount Due	\$0.00

COMPLETION: I acknowledge completion of the described work which has been done to my complete satisfaction.



Customer Name: Latonya Bowman

Customer Signature:

Signature: GeoTimestamp: 2024-11-18 11:26:34 645592569883935 -92 45174891138613

Roto-Rooter Services Company Terms and Conditions

The following terms apply to all work performed by Roto-Rooter or its affiliates ("us") for the customer indicated on our invoice ("you").

- 1. Your Responsibilities.** You agree to (a) remove any hazards, obstructions or dangerous conditions around the job site, not caused by our work, (b) limit access to the job site so that people not working on our job are not exposed to dangerous conditions relating to our job, (c) place appropriate warnings to warn of dangerous conditions when we are not on the job site, and (d) provide us with adequate access.
- 2. Exceptions to Our Responsibilities.** We are not responsible for (a) personal injury, property damage or other damage or loss to you or others arising out of our work, except to the extent caused by our negligence or failure to perform the work in accordance with the

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 101-06773-00
 Customer Name: Terry Harper Home Phone: _____
 Service Address: 3208 S. Shobe Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1-24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:	<u>761.52</u>	Usage:	<u>364</u>
Average Bill:	<u>157</u>	Three Month Average Usage:	<u>74</u>
Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill:	<u>256.21</u>	Adjusted Bill Amount:	<u>505.31</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
		Payment Amt.	

Customer Service Manager _____



Angela Shepard <ashepard@cityofbryant.com>

(no subject)

1 message

Terry Harper <tharper@bryantschools.org>
To: Angela Shepard <ashepard@cityofbryant.com>

Mon, Feb 5, 2024 at 1:09 PM

The leak at my property was fixed on 1/22/24 it was a faulty flap on toilet that was stuck open because of the chain obstructing the flap from closing

--
Terry Harper
Maintenance Director
501-847-5640

Acct# 101-06773-00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 101-03227-00
 Customer Name: David Duella the Dols Home Phone: _____
 Service Address: 5921 Hwy 5 N. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Line leaking on the underside of residence. that had burst.

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

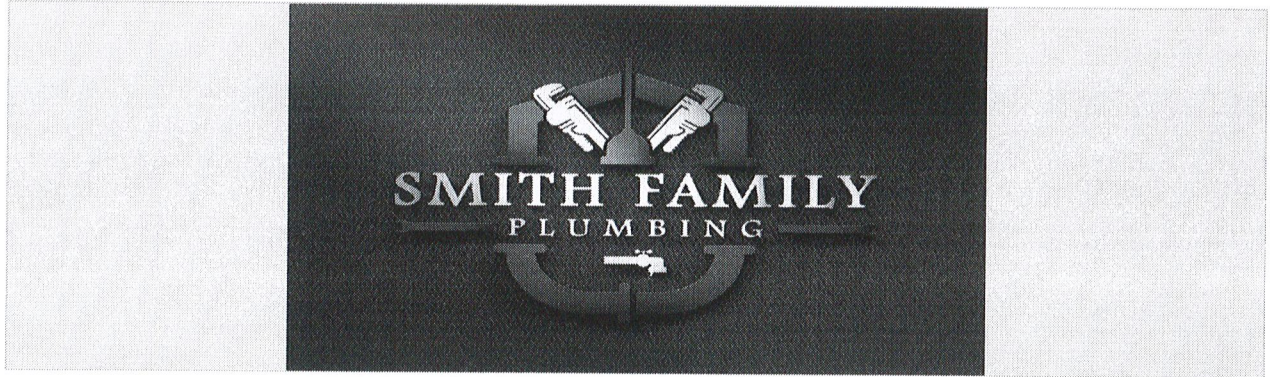
I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
Amount of Bill:	1,531.96			Usage:	823		
Average Bill:	285			Three Month Average Usage:	157		
Adjustment Approved:	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			Approved By:			
Amount of Adjustment to Sewer Bill:	588.40			Adjusted Bill Amount:	943.56		
Payment Plan	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.	

Customer Service Manager _____



1/29/2024

Acct # 101-03227-00

To whom it may concern,

Smith Family Plumbing received a call that the property on 5921 AR-5 Bryant, AR 72022. had a higher-than-average water bill. After further investigation there was a water line leaking on the underside of the residence that had burst and continued to run constantly until fixed. As requested by the property owner, we repaired the water leak. This letter is to inform the water department that the running water issues at hand have been repaired and no longer leaking water. This notice is to request assistance with a higher-than-average water bill due to unforeseen circumstances.

If there are any questions or concerns, please feel free to call. (501) 515-1876

Thank You,

Smith Family Plumbing LLC.

Jimi Smith / MP#6739

14617 Sweet Gum Dr.

Alexander AR, 72002

Phone: (501) 515-1876

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 001-01423-11
 Customer Name: Kaylee Pizzolato Home Phone: _____
 Service Address: 3704 White Wind Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY							
Amount of Bill:	<u>\$1,143.69</u>			Usage:	<u>613</u>		
Average Bill:	<u>97</u>			Three Month Average Usage:	<u>52</u>		
Adjustment Approved:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		Approved By:	_____		
Amount of Adjustment to Sewer Bill:	<u>495.64</u>			Adjusted Bill Amount:	<u>648.05</u>		
Payment Plan	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>
						6 Months	<input type="checkbox"/>
						Payment Amt.	<input type="checkbox"/>

[Signature]
 Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2344587
Date Call: 11/30/2023 12:52 PM

Status Work Completed

Date Completed: 12/04/2023 12:00 PM
Brief Desc: the toilet keeps running and we hav

Job Site: 0114/3704
3704 Whirlwind Street
Bryant,AR 72022

Caller Name: Cameron Erwin

Caller Phone: (501) 802-7377x
Occupant: Erwin (t0222346)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Home (501) 802-7377x

SubCategory: Toilet

Problem Description: the toilet keeps running and we have to keep filling the toilet w water

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description the toilet keeps running and we have to keep filling the toilet w water

Technician Notes: replaced red seal

Kaylee Pizzolato 501-722-5709
001-01423-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 102-09905-01
 Customer Name: Erin Pluckett Home Phone: _____
 Service Address: 1015 Hunter Lee Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak on Main Service Line

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:	<u>\$707.04</u>	Usage:	<u>375</u>
Average Bill:	<u>\$95</u>	Three Month Average Usage:	<u>50</u>
Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	_____
Amount of Adjustment to Sewer Bill:	<u>\$287.13</u>	Adjusted Bill Amount:	<u>\$419.91</u>
Payment Plan	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
Customer Service Manager		Payment Amt.	

[Signature]
 Customer Service Manager



Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Proof of repairs

1 message

ESP <erinsplunkett@gmail.com>

Tue, Jan 30, 2024 at 8:46 AM

To: waterbilling@cityofbryant.com

ACT# 102-09905-01
1015 Hunter Lee
Bryant

Please let me know if there is anything else needed. The plumber mentioned that the failure was at the compression fitting and that if we have a problem with it in the future that we would need to get those parts from y'all to replace. Hopefully this was a permanent fix and there will be no further problems.

Thanks so much for your help,
Erin Plunkett
3184508015

Sword in the throne llc.
Jason Scott mp#6869.
Phone (501)209-5865
7525 Springdale rd.
Alexander AR. 72002

Invoice

Erin Plunkett

1015 Hunter lee dr.
Bryant AR. 72002

Leak on the main water service was dug up and repaired next to the meter. The leak was an almost disconnected fitting at the bottom of the meter loop. The compression fitting failed. A small section of line was cut out and replaced to repair the leak. After repairs the system was tested to reveal no more leaks at this time. The meter also stopped showing movement.

Total due 300

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 1/24 Service Account No.: 101-03819-00
 Customer Name: Mike Bryant Home Phone: _____
 Service Address: 2202 Ridgecrest Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:		<u>\$497.87</u>		Usager:		<u>281</u>	
Average Bill:		<u>78.98</u>		Three Month Average Usager:		<u>34</u>	
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
Amount of Adjustment to Sewer Bill:		<u>\$213.89</u>		Adjusted Bill Amount:		<u>\$283.98</u>	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

Customer Service Manager 



Bill to
MICHAEL BRYANT
 2202 RIDGECREST DRIVE
 BRYANT, AR 72022

501-249-3739

101-03819-00

Ship to
MICHAEL BRYANT
 2202 RIDGECREST DRIVE
 BRYANT, AR 72022

Work Order #: 18108

Transaction Date: 1/10/2024

Work Summary

Replaced 3/4 gate valve and 3/4 pressure regulator and fixed leak on pvc male adapter that had snapped at the threads. Turned water back on to test for leaks and no leaks were found after the repairs were made.

Invoice #: i12959

Item	Description	Quantity	Price	Amount
1. PLBG SVC. CHR.G.	PLUMBING SERVICE CHARGE	1	\$79.00	\$79.00
3. PLBG HRLY RATE	PLUMBING HOURLY LABOR	2	\$99.00	\$198.00
Regulator-Water Pressure 3/4"-	Regulator-Water Pressure 3/4"	1	\$194.75	\$194.75
3/4" PEX CRIMP F/A	3/4" PEX CRIMP F/A	1	\$6.01	\$6.01
3/4" PEX CRIMP M/A	3/4" PEX CRIMP M/A	1	\$5.60	\$5.60
PEX crimp SS rings	SS PEX crimp rings	4	\$1.45	\$5.80
3/4" PEX CRIMP BALL VALVE	3/4" PEX CRIMP BALL VALVE	1	\$21.69	\$21.69
MISC PLUMBING SUPPLIES	3/4 pvc 90	1	\$2.00	\$2.00
MISC PLUMBING SUPPLIES	3/4 pvc 45	1	\$2.30	\$2.30
MISC PLUMBING SUPPLIES	3/4 pvc female adapter	1	\$2.30	\$2.30
PLUMBING HELPER HOURLY	PLUMBING HELPER HOURLY	1	\$60.00	\$60.00

You could have saved \$31.03



Subtotal: \$577.45
 Tax: \$57.02
 Total: \$634.47

Phone: (501)-773-2473
JBATTLES@GO-PRECISE.COM
WWW.PRECISEARKANSAS.COM



Maumelle
11117 RICHARDSON DR
NORTH LITTLE ROCK, AR 72113

Payments: \$634.47

Balance Due: \$0.00

Acceptance

I accept the services performed are to my satisfaction.

A handwritten signature in black ink that reads "Rebecca Bryant". The signature is written in a cursive style with a large, stylized "R" and "B".

MICHAEL BRYANT

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 1/24 Service Account No.: 001-07628-07
 Customer Name: Nicholas Coleman Home Phone: _____
 Service Address: 2304 Oak Hill Rd Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICIAL USE ONLY							
Amount of Bill:				Usages:			
<u>354.79</u>				<u>183</u>			
Average Bill:				Three Month Average Usages:			
<u>79.60</u>				<u>33</u>			
Adjustment Approved:				Approved By:			
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				_____			
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:			
<u>132.52</u>				<u>222.27</u>			
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		

Customer Service Manager _____

Next Month

in your name Sept 175-07

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2416158
Date Call: 01/25/2024 11:35 AM

Acct# 001-07620-07

Status Work Completed

Date Completed: 01/25/2024 02:05 PM
Brief Desc: Bryant Water Company called and inf

Job Site: 0178/2204-O
2204 Oak Hill Rd
Bryant,AR 72022

Caller Name: Nicholas Coleman

Caller Phone: (256) 335-1586x
Occupant: Coleman (t0283153)

Home (256) 335-1586x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

SubCategory: Other

Problem Description: Bryant Water Company called and informed me that my bill was 600 dollars. They told me that they are seeing two leaks. I think one is coming from the toilet, but I'm not sure where the other one is coming from.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Bryant Water Company called and informed me that my bill was 600 dollars. They told me that they are seeing two leaks. I think one is coming from the toilet, but I'm not sure where the other one is coming from.

Technician Notes: Toilet was running, replaced fill valve and flapper, bathroom sink cartridge was worn out, replaced that, everything is working properly now

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 101-02212-03
 Customer Name: Shawan Brannon Home Phone: _____
 Service Address: 2205 Chelsea Dr Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1.29

Description of Cause of Leak (faucet, toilet, underground, etc.):

Busted Pipe

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICIAL USE ONLY									
Amount of Bill:		\$1,097.82			Usage:		588		
Average Bill:		\$138.30			Three Month Average Usage:		65		
Adjustment Approved:		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>			Approved By:				
Amount of Adjustment to Sewer Bill:		+462.06			Adjusted Bill Amount:		\$635.76		
Payment Plan	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.			

Customer Service Manager 

852903

R+S Properties

CUSTOMER'S ORDER NO.	DEPARTMENT	DATE
		1-31-24
NAME	Acct# 101-02212-03	
ADDRESS	641-6552	
CITY, STATE, ZIP	Bryant, AR	
SOLD BY	CASH	C.O.D.
	CHARGE	ON ACCT.
	MOSE. RETD.	PAID OUT

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	1/2" Tee sharkbite		13 57
2	10ft Blue PEX A		4 73
3	1 1/2" Coupling		17 78
4	1 Res Sheeting (insulation)		19 55
5			
6			55 63
7	Replace busted pipe		
8	3 areas - labor		300 00
9			
10			
11			355 63
12			

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 101-00195-01
 Customer Name: Adrian Henley Home Phone: _____
 Service Address: 1 Crain Dr. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICIAL USE ONLY									
Amount of Bill:		<u>\$387.22</u>			Usager:		<u>205</u>		
Average Bill:		<u>\$88.76</u>			Three Month Average Usager:		<u>38</u>		
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Approved By: _____				
Amount of Adjustment to Sewer Bill:		<u>\$144.61</u>			Adjusted Bill Amount:		<u>\$242.61</u>		
Payment Plan	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Payment Period	3 Months	<input type="checkbox"/>	6 Months	Payment Amt.

Customer Service Manager [Signature]



Samantha Hawkins <shawkins@cityofbryant.com>

101-06195-01

258-3941

[waterbilling] Leaky fill valve replaced. Need credit on sewer

2 messages

Adrian <adrian2377@comcast.net>

Wed, Feb 14, 2024 at 8:14 AM

To: waterbilling@cityofbryant.com

Good afternoon,

My name is Adrian Henley and I reside at 1 Crain Drive. During the month of January I received my bill for December that was unusually high. I found that the fill valve in one of my toilets was bad and replaced this. I do not have a receipt for services as I do maintenance for a living and was able to replace myself. I am requesting a credit for repair the water issue at this time.

Thank you,
Sent from my iPhone

Samantha Hawkins <shawkins@cityofbryant.com>

Wed, Feb 14, 2024 at 8:18 AM

To: Adrian <adrian2377@comcast.net>

Cc: waterbilling@cityofbryant.com

Thank you for your email. Once the adjustment is made someone from our office will call you.

Samantha Hawkins

Water Department, Billing Office Assistant

City of Bryant

501-943-0441

shawkins@cityofbryant.com

www.cityofbryant.com

210 SW 3rd St, Bryant, AR 72022



[Quoted text hidden]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 101-09882-00
 Customer Name: Fred Elder Home Phone: _____
 Service Address: 2501 Raymar Rd Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 2/16/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Lines Leaking

Water Only

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:		<u>*680.52</u>		Usage:		<u>897</u>	
Average Bill:		<u>*19.64</u>		Three Month Average Usage:		<u>2.20</u>	
Adjustment Approved:		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:		_____	
Amount of Adjustment to Sewer Bill:		<u>*300.37</u>		Adjusted Bill Amount:		<u>*380.15</u>	
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.	_____

Customer Service Manager _____



All Drains 70 Plumbing LLC
 3207 Meadowlake Dr
 BRYANT, AR 72022 United States
 alldrains70@gmail.com | +150190999172

101-09882-00
 501-944-9249

Invoice #000023

Issue date
 Feb 16, 2024

Water Leak

Replaced 1/2 water lines serving the toilet and lavatory sink. New supply lines and shut offs installed. Approximately 6ft of water pipes replaced.

Customer

Mark Elder
 501-213-6337
 2501 Raymar Rd
 Bryant, Arkansas 72022

Invoice Details

PDF created February 17, 2024
 \$400.00
 Service date February 16, 2024

Payment

Due February 16, 2024
 \$400.00

Items	Quantity	Price	Amount
Custom Amount	1	\$400.00	\$400.00
Subtotal			\$400.00

Total Paid

\$400.00

Payments

Feb 17, 2024 (Visa 5391)

\$400.00



View online

To view your invoice go to <https://squareup.com/u/drX4fJ00>
 Or open the camera on your mobile device and place the QR code in the camera's view.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 001-00918-09
 Customer Name: Johnny Christy Home Phone: _____
 Service Address: 407 Whiplwind Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Data Repaired: 2/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:	<u>508.89</u>	Usage:	<u>267</u>
Average Bill:	<u>701.61</u>	Three Month Average Usage:	<u>45</u>
Adjustment Approved:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	_____
Amount of Adjustment to Sewer Bill:	<u>196.13</u>	Adjusted Bill Amount:	<u>312.76</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
_____		Payment Amt:	_____

Customer Service Manager _____

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville, AR 72703

Work Order No. 2445700
Date Call: 02/12/2024 11:51 AM

001-00918-89

Status Work Completed

Date Completed: 02/13/2024 09:09 AM
Brief Desc: Just recieved my water bill in the
Job Site: 0114/0407
407 Whirlwind Street
Bryant, AR 72022

Caller Name: Johnny Christy

Caller Phone: (619) 806-8294x
Occupant: Christy (t0280065)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

Home (619) 806-8294x

SubCategory: Other

Problem Description: Just recieved my water bill in the amount of 556.46 for the month of January My normal bill is around 110.00. We either have a leak in the system or they read the meter wrong what shall we do ?

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Just recieved my water bill in the amount of 556.46 for the month of January My normal bill is around 110.00. We either have a leak in the system or they read the meter wrong what shall we do ?

Technician Notes: replaced red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 1.12.24 Service Account No.: 101-09227-02
 Customer Name: Donna Vaughn Home Phone: _____
 Service Address: 3611 Logan Ridge Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1.12.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:		<u>549.06</u>	Usage:		<u>295</u>
Average Bill:		<u>59.40</u>	Three Month Average Usage:		<u>22</u>
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By: _____		
Amount of Adjustment to Sewer Bill:		<u>241.19</u>	Adjusted Bill Amount:		<u>307.87</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months	Payment Amt:	

Customer Service Manager _____



101-09227-02

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Repair receipt/adjustment

1 message

Donna Vaught <donna@vaught@hotmail.com>

Thu, Feb 1, 2024 at 9:31 AM

To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Cc: "donna@vaught@hotmail.com" <donna@vaught@hotmail.com>

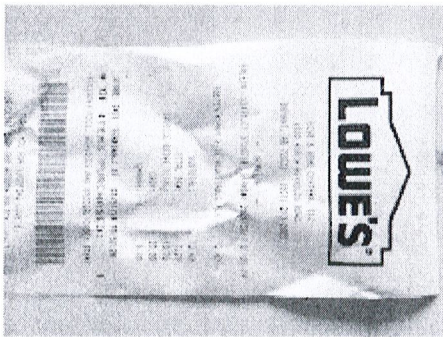
I have attached the repair receipt for the new flapper on toilet that caused the extreme usage for December bill on account number 101-09227-02. Address 3611 Logan Ridge Drive.

I have spoken with manager via phone, regarding this matter. Thank you for any adjustment and consideration on bill.

Sincerely

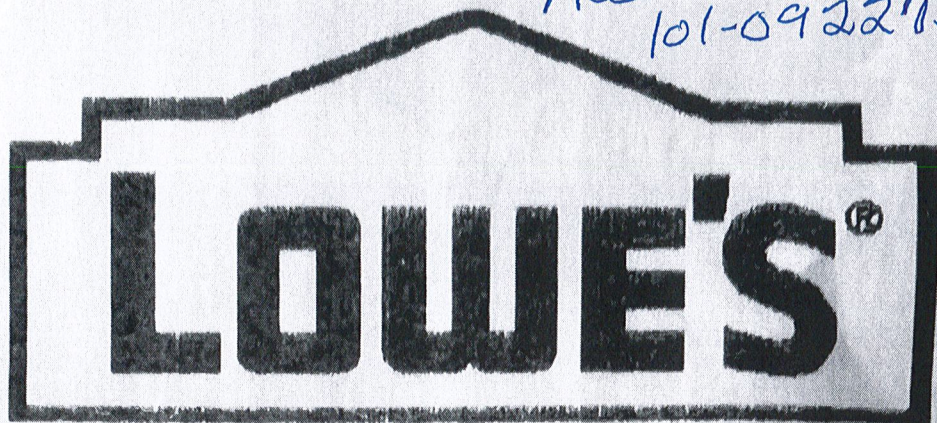
Donna Vaught

Get Outlook for iOS



IMG_5765.jpeg
2666K

Acct#
101-09227-02



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471UIC 3738674 TRANS#: 202413917 01-31-24

166789 KORXY 3-IN ADJUSTABLE FLA 12.47

SUBTOTAL: 12.47

TOTAL TAX: 1.23

INVOICE 82299 TOTAL: 13.70

CASH: 20.00

CHANGE: 6.30

STORE: 2471 TERMINAL: 16 01/31/24 10:57:28

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 2/24 Service Account No.: 102-03890.00
 Customer Name: Lisa Meyer Home Phone: _____
 Service Address: 2711 Timbercreek Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Copper Line in Ceiling & Leaks in faucets

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill:		367.63		Usage:		196	
Average Bill:		44.74		Three Month Average Usage:		25	
Adjustment Approved:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:			
Amount of Adjustment to Sewer Bill:		151.07		Adjusted Bill Amount:		216.56	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

Customer Service Manager _____



Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

Sales Receipt
13814

BILL TO	SHIP TO	DATE	PLEASE PAY
Lisa Meyer	Lisa Meyer	01/31/2024	\$0.00
2711 Timber Creek Drive	2711 Timber Creek Drive		
Bryant, AR	Bryant, AR		

DATE	ACTIVITY	AMOUNT
	Custom Amount	330.33
	fixed leaks and insulated copper lines	
	TOTAL	330.33
	AMOUNT RECEIVED	330.33
	TOTAL DUE	\$0.00

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!