

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: April 2024

| | |
|--|--------------------------------------|
| Total Number of Request for Adjustment | Total Number of Adjustments Approved |
| Highest Bill Adjusted | Lowest Bill Adjusted |
| Total Gallons Adjusted | Total Cost of Adjustments |

DETAILS

| | | | |
|-------------------------------------|--|----------------------------|---------------------|
| Customer Name | Laguasha Perry | Customer Address | 9511 HWY 5 N. #51 |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 1/2024 |
| Amount of Bill: | *448.35 | Usage: | 234 |
| Average Bill: | *69 | Three Month Average Usage: | 35 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *175.80 | Adjusted Bill Amount: | *272.55 |
| Customer Name | James Pennington | Customer Address | 1405 Whirlwind St |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 3/2024 |
| Amount of Bill: | *549.26 | Usage: | 289 |
| Average Bill: | *54.53 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *239.65 | Adjusted Bill Amount: | *311.61 |
| Customer Name | Spencer Harbut | Customer Address | 3207 Birdie Ln |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 3/2024 |
| Amount of Bill: | *347.45 | Usage: | 179 |
| Average Bill: | *54.53 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *140.46 | Adjusted Bill Amount: | *206.99 |
| Customer Name | Sylvia Huynh | Customer Address | 2802 Henson Pl |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2/2024 |
| Amount of Bill: | *481.37 | Usage: | 252 |
| Average Bill: | *176.66 | Three Month Average Usage: | 86 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *146.66 | Adjusted Bill Amount: | *334.71 |
| Customer Name | James Kotarek | Customer Address | 4701 Lexington Park |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 1/2024 |
| Amount of Bill: | *345.61 | Usage: | 178 |
| Average Bill: | *127.29 | Three Month Average Usage: | 59 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | *105.12 | Adjusted Bill Amount: | *240.49 |

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: April 2024

| | |
|--|--------------------------------------|
| Total Number of Request for Adjustment | Total Number of Adjustments Approved |
| Highest Bill Adjusted | Lowest Bill Adjusted |
| Total Gallons Adjusted | Total Cost of Adjustments |

DETAILS

| | | | |
|-------------------------------------|---|----------------------------|------------------|
| Customer Name | Chelsea Malcolm | Customer Address | 601 Merion Way |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 1/2024 |
| Amount of Bill: | \$477.70 | Usage: | 250 |
| Average Bill: | \$54.53 | Three Month Average Usage: | 220 |
| Adjustment Approved: | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | \$203.21 | Adjusted Bill Amount: | \$274.49 |
| Customer Name | Jessica Mercado | Customer Address | 523 South #1 |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 1/2024 |
| Amount of Bill: | \$417.16 | Usage: | 217 |
| Average Bill: | \$54.53 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | \$174.04 | Adjusted Bill Amount: | 243.12 |
| Customer Name | Mirna Marisol | Customer Address | 9511 HWY 5 N #41 |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2/2024 |
| Amount of Bill: | \$400.65 | Usage: | 208 |
| Average Bill: | \$92.43 | Three Month Average Usage: | 40 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | \$148.42 | Adjusted Bill Amount: | \$252.23 |
| Customer Name | LaRay Flowers | Customer Address | 603 SE 1st St. |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 2/2024 |
| Amount of Bill: | \$798.77 | Usage: | 425 |
| Average Bill: | \$54.53 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | \$357.81 | Adjusted Bill Amount: | \$440.96 |
| Customer Name | Jimmy Johnson | Customer Address | 6317 HWY 5 N. |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 1/2024 |
| Amount of Bill: | \$610.52 | Usage: | 804 |
| Average Bill: | \$41.52 | Three Month Average Usage: | 48 |
| Adjustment Approved: | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Approved By: | |
| Amount of Adjustment to Sewer Bill: | \$258.93 | Adjusted Bill Amount: | \$351.59 |

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/2024 Service Account No.: 001-09028-00
 Customer Name: LaQuisha Perry Home Phone: _____
 Service Address: 9511 HWY 5 N Lot 511 Work Phone: _____
 City: Alexander State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

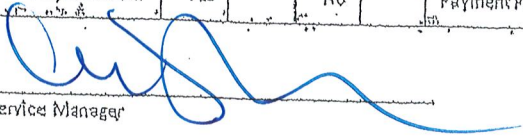
Sworn Statement:

I, _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| FOR OFFICIAL USE ONLY | | | | | | | | | |
|-------------------------------------|--|---|--|----------------|----------------------------|---|----------|--------------|--|
| Amount of Bill: | | \$448.35 | | | Usage: | | 234 | | |
| Average Bill: | | \$69.00 | | | Three Month Average Usage: | | 35 | | |
| Adjustment Approved: | | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | | | Approved By: | | | | |
| Amount of Adjustment to Sewer Bill: | | \$175.80 | | | Adjusted Bill Amount: | | \$272.55 | | |
| Payment Plan | | Yes <input type="checkbox"/> No <input type="checkbox"/> | | Payment Period | | 3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/> | | Payment Amt: | |

Customer Service Manager 



LOWE'S HOME CENTERS, LLC
 2330 NORTH REYNOLDS ROAD
 BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN03 4445528 TRANS#: 64557292 01-27-24

| | |
|----------------------------------|-------|
| 818087 3/4-INX1/2-INSBREDLUPG115 | 10.78 |
| 818083 3/4-INSHARKBITXHALADPTR11 | 10.28 |
| 972626 1/2-IN X 10-FT RED PEX PI | 2.50 |

| | |
|----------------|-------|
| SUBTOTAL: | 23.56 |
| TOTAL TAX: | 2.33 |
| INVOICE TOTAL: | 25.89 |
| DEBIT .TSA: | 25.89 |
| CHANGE: | 0.00 |

DEBITVISA: XXXXXXXXXXXX7143 AMOUNT: 25.89 AUTHCD: 053906
 SWIPE REFID: 247138187206 01/27/24 13:43:09
 TRACE : 187206 RETRIEVAL: 247138187206
 PURCHASE CASH BACK TOTAL DEBIT
 25.89 0.00 25.89

STORE: 2471 TERMINAL: 38 01/27/24 13:17

OF ITEMS PURCHASED: 3

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING AT LOWE'S.
 FOR DETAILS ON OUR RETURN POLICY, VISIT
 LOWES.COM/RETURNS
 A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
 AT OUR CUSTOMER SERVICE DESK

LOWE'S PRICE GUARANTEE
 FOR MORE DETAILS, VISIT LOWES.COM/LOWESPRICEGUARANTEE

 * SHARE YOUR FEEDBACK! *
 * ENTER FOR A CHANCE TO RE *
 * ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *
 * GENTRE EN EL SORTEO MENSUAL *
 * PARA SER UNO DE LOS CINCO GANADORES DE \$500! *
 * *
 * ENTER BY COMPLETING A SHORT SURVEY *
 * WITHIN ONE WEEK AT: www.lowes.com/survey *
 * YOUR ID #751871 247150 272905 *
 * *
 * NO PURCHASE NECESSARY TO ENTER OR WIN. *
 * VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
 * OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
 * *****

meter# 3313225
 Account#: 001-09028-00
 9511 Hwy 5 N Lot 51
 Alexander, AR Floor

501-352-0012



CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 3/20/24 Service Account No.: 001-01279-09
 Customer Name: James Pennington Home Phone: _____
 Service Address: 1405 Whirlwind St Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 3/20/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Pressure Valve Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| FOR OFFICIAL USE ONLY | | | | | | | | | |
|-------------------------------------|---|-----------------------------|-----------------------------|-----------------------------------|-----------------------------------|--------------|--|--|--|
| Amount of Bill: | \$ 549.26 | | | | Usage: | 289 | | | |
| Average Bill: | \$ 54.53 | | | | Three Month Average Usage: | 20 | | | |
| Adjustment Approved: | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | Approved By: | | | | |
| Amount of Adjustment to Sewer Bill: | \$ 237.65 | | | | Adjusted Bill Amount: | \$ 311.61 | | | |
| Payment Plan | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> | Payment Period | 3 Months <input type="checkbox"/> | 6 Months <input type="checkbox"/> | Payment Amt: | | | |

Customer Service Manager _____

001-01279.09

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2460464
Date Call: 03/01/2024 09:43 AM

Status Work Completed

Date Completed: 03/01/2024 12:16 PM
Brief Desc: The water pole pole said there was

Job Site: 0114/1405
1405 Whirlwind Street
Bryant,AR 72022

Caller Name: James Pennington

Caller Phone: (501) 722-8613x
Occupant: Pennington (t0298898)

Priority: 3-General

Home (501) 722-8613x

Ok to enter? YES

Category: Plumbing

SubCategory: Other

Animal in Apt? No

Problem Description: The water pole pole said there was a leak at my meter and I need y'all to look at it

Parts & Labor

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|--------------------|-----------------------------|-------------|--------------|-------|
| .00 | Williams | Williams | .00 | .00 |
| | | | Total | .00 |

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description The water pole pole said there was a leak at my meter and I need y'all to look at it

Technician Notes: replaced water pressure Valve

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024 Service Account No.: 001-05767-10
 Customer Name: Spencer Hurlbut Home Phone: _____
 Service Address: 3207 Birds Ln Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 3/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| Periodic Billing ONLY | | | | | | | |
|-------------------------------------|-----|---|----------------|----------|----------------------------|--------------|---------|
| Amount of Bill: | | *347.45 | | | Usage: | | 179 |
| Average Bill: | | *54.53 | | | Three Month Average Usage: | | 20 |
| Adjustment Approved: | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | Approved By: | | |
| Amount of Adjustment to Sewer Bill: | | *140.46 | | | Adjusted Bill Amount: | | *206.99 |
| Payment Plan | Yes | No | Payment Period | 3 Months | 6 Months | Payment Amt. | |

Customer Service Manager

001-05767-10

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2457052
Date Call: 02/26/2024 05:09 PM

Spencer Hurlbut

Status Work Completed

Date Completed: 02/27/2024 09:44 AM
Brief Desc: Toilet water is continuously runnin

Job Site: 0148/3207
3207 Birdie Lane
Bryant,AR 72022

Caller Name: Spencer Hurlbut

Caller Phone: (479) 857-3449x
Occupant: Hurlbut (t0285193)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

Home (479) 857-3449x

SubCategory: Toilet

Problem Description: Toilet water is continuously running after flushing. The flap that is connected to chain in toilet is not consistently closing every time it is flushed. Received water bill and it was substantially greater than normal due to this. Water company stated I can dispute the charge after it has been looked at by maintenance and confirmed the issue is resolved. Thank you.

Parts & Labor

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|--------------------|-----------------------------|-------------|--------------|------------|
| .02 | Dean | Dean | .00 | .00 |
| | | | Total | .00 |

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toilet water is continuously running after flushing. The flap that is connected to chain in toilet is not consistently closing every time it is flushed. Received water bill and it was substantially greater than normal due to this. Water company stated I can dispute the charge after it has been looked at by maintenance and confirmed the issue is resolved. Thank you.

Technician Notes: replaced flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 3.12.2024 Service Account No.: 101-05519-01
 Customer Name: Sylvia Huynh Home Phone: _____
 Service Address: 2802 Henson Pl Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 2.12.2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leaking 3/4 Line

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

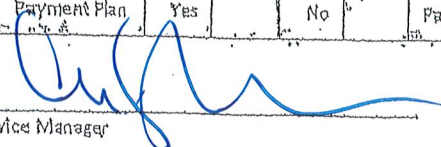
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| Financial Information | | | | | | | | |
|-------------------------------------|-----|---|----------------|----------|----------------------------|--------------|-----------------|--|
| Amount of Bill: | | <u>\$481.37</u> | | | Usage: | | <u>252</u> | |
| Average Bill: | | <u>\$176.82</u> | | | Three Month Average Usage: | | <u>86</u> | |
| Adjustment Approved: | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | Approved By: | | | |
| Amount of Adjustment to Sewer Bill: | | <u>\$146.66</u> | | | Adjusted Bill Amount: | | <u>\$334.71</u> | |
| Payment Plan | Yes | No | Payment Period | 3 Months | 6 Months | Payment Amt. | | |



Customer Service Manager

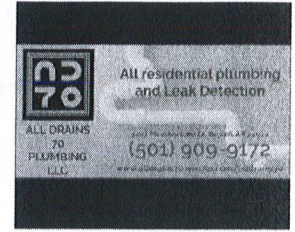
Sylvia Huynh

714-386-0272

INVOICE

All Drains 70 Plumbing LLC
3207 Meadowlake Dr., Bryant,
72022

alldrains70@gmail.com
+1 (501) 909-9172



Sylvia Huynh

Bill to

Sylvia Huynh
2802 Henson Pl Bryant AR 72022

Invoice details

Invoice no.: 2558398
Invoice date: 02/28/2024
Due date: 02/28/2024

| # | Date | Product or service | SKU | Amount |
|----|------|---|--------------|-------------------|
| 1. | | Service Rerouted leaking 3/4" line leading from hallway bathroom manifold to water heater manifold though attic and insulated line in attic. Parts & labor included. 2 year parts and labor warranty on new install, except where new piping meets old piping which is 6 months. | | \$2,000.00 |
| | | | Total | \$2,000.00 |

Note to customer

Thank you for your business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/20/24 Service Account No.: 102-05023-01
 Customer Name: James Kotarek Home Phone: _____
 Service Address: 4701 Lexington Park Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/20/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Pipe busted in garage

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| | | | |
|-------------------------------------|---|----------------------------|---|
| Amount of Bill: | <u>\$345.61</u> | Usage: | <u>178</u> |
| Average Bill: | <u>\$129.29</u> | Three Month Average Usage: | <u>59</u> |
| Adjustment Approved: | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Approved By: | _____ |
| Amount of Adjustment to Sewer Bill: | <u><105.12</u> | Adjusted Bill Amount: | <u>\$240.49</u> |
| Payment Plan | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Payment Period | 3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/> |
| | | Payment Amt. | _____ |

[Signature]
Customer Service Manager



Lajena Holt <lholt@cityofbryant.com>

102-05023-01

[waterbilling] Water leak

1 message

'James Kotarek' via Water Billing <waterbilling@cityofbryant.com>

Tue, Feb 27, 2024 at
9:42 AM

Reply-To: James Kotarek <atuphonium@yahoo.com>

To: waterbilling@cityofbryant.com

To whom it concerns,
My family and I live at:
4701 Lexington Park Circle, Bryant AR 72022

We have just received our water utility statement from the 12/25-1/25 dates that is approximately \$345.61. During the winter storm we experienced freezing temperatures that resulted one of our pipes busting in our garage. This occurred as close to 1/17 as we can be sure.

I did a self repair to cut out the busted section of the pipe and place coupling in its place. We are asking for financial assistance for whatever the city of Bryant can provide to our family from this leak. Please let us know if any clarification is needed.

 image0.jpeg

Respectfully,
James Kotarek

Sent from my iPhone

Sent from my iPhone

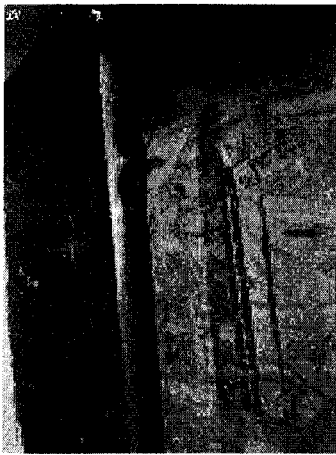


image0.jpeg
560K

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/2024 Service Account No.: 001-06953-05
 Customer Name: Chelsea Malcom Home Phone: _____
 Service Address: 601 Monitor Way Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____ swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| | | | | | | | | | |
|-------------------------------------|--|---|--|----------------|----------------------------|---|---------|--------------|--|
| FOR OFFICIAL USE ONLY | | | | | | | | | |
| Amount of Bill: | | *477.70 | | | Usage: | | 250 | | |
| Average Bill: | | *54.53 | | | Three Month Average Usage: | | 20 | | |
| Adjustment Approved: | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | Approved By: | | | | |
| Amount of Adjustment to Sewer Bill: | | *203.21 | | | Adjusted Bill Amount: | | *274.49 | | |
| Payment Plan | | Yes <input type="checkbox"/> No <input type="checkbox"/> | | Payment Period | | 3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/> | | Payment Amt: | |

Customer Service Manager [Signature]

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2417570
Date Call: 01/27/2024 07:19 AM

Status Work Completed

Date Completed: 01/27/2024 09:07 AM
Brief Desc: Toilet continuously running

Job Site: 0178/0601-MW
601 Merion Way
Bryant,AR 72022

Caller Name: Chelsea Malcolm

Caller Phone: (501) 398-8061x
Occupant: Malcolm (t0175294)

Home (501) 398-8061x

Priority: 3-General

Ok to enter? YES

Category: Plumbing

Animal in Apt? No

Other 1 (501) 398-8061x
SubCategory: Toilet

Problem Description: Toilet continuously running

Parts & Labor

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|--------------------|-----------------------------|-------------|--------------|------------|
| .00 | Causey | Causey | .00 | .00 |
| | | | Total | .00 |

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toilet continuously running

Technician Notes: Replaced fill valve/ flapper

water billing @ city of bryant. com

Chelsea Malcolm
601 Merion Way
Bryant, AR 72022

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024 Service Account No.: 001-01885-08
 Customer Name: Jessica Mercado Home Phone: _____
 Service Address: 523 South Apt #1 Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Regulator Leaking at Meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| | | | | | | | |
|---|--|--------------------------|--|----------------------------|--|--|--|
| FOR OFFICIAL USE ONLY | | | | | | | |
| Amount of Bill: | | | | Usage: | | | |
| <u>417.16</u> | | | | <u>217</u> | | | |
| Average Bill: | | | | Three Month Average Usage: | | | |
| <u>*54.53</u> | | | | <u>20</u> | | | |
| Adjustment Approved: | | | | Approved By: | | | |
| <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | | _____ | | | |
| Amount of Adjustment to Sewer Bill: | | | | Adjusted Bill Amount: | | | |
| <u>5174.04</u> | | | | <u>5243.12</u> | | | |
| Payment Plan | | Yes | | No | | Payment Period | |
| <input type="checkbox"/> | | <input type="checkbox"/> | | <input type="checkbox"/> | | <input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months Payment Amt: _____ | |

Customer Service Manager _____

501-653-8883 / Jess. C. 9

501-530-1145 / Jen

Acct 001-01885-08

EUPELL'S PLUMBING COMPANY, INC.

13200 LAUREL OAKS DRIVE
LITTLE ROCK, AR 72211
501-227-5846

| | | | | | | | |
|-----------------------------|------|--------------|--------|----------|-------------|----------|--|
| CUSTOMER'S ORDER NO. | | PHONE | | | DATE | | |
| | | 501-653-8883 | | | 7-10-2024 | | |
| NAME | | | | | | | |
| Jessica Mercado | | | | | | | |
| ADDRESS | | | | | | | |
| work AT. 523 Southy Str. #1 | | | | | | | |
| BR Yant. AR. 72022 | | | | | | | |
| SOLD BY | CASH | C.O.D. | CHARGE | ON ACCT. | MDSE. RETD. | PAID OUT | |

| QTY. | DESCRIPTION | PRICE | AMOUNT |
|------|---|-------|--------|
| | Dug up and replaced leaking water regulator at meter. AND repaired running canmode. | | |

NOTE Water Co. Please AD Just Bill Due to these problems

Thank You
STEVEN.

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 2/2024 Service Account No.: 101-03879-02
 Customer Name: Mirna Meriso Home Phone: _____
 Service Address: 9511 HWY 5 N. #41 Work Phone: _____
 City: Alexander State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 2/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak
Water Pipe Leak

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| | | | | | | | | | |
|-------------------------------------|-----|---|----------------|----------|----------------------------|--------------|---------------|--|--|
| FOR OFFICIAL USE ONLY | | | | | | | | | |
| Amount of Bill: | | <u>400.65</u> | | | Usage: | | <u>208</u> | | |
| Average Bill: | | <u>92.43</u> | | | Three Month Average Usage: | | <u>40</u> | | |
| Adjustment Approved: | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | Approved By: | | _____ | | |
| Amount of Adjustment to Sewer Bill: | | <u>148.42</u> | | | Adjusted Bill Amount: | | <u>252.23</u> | | |
| Payment Plan | Yes | No | Payment Period | 3 Months | 6 Months | Payment Amt. | _____ | | |

[Signature]
Customer Service Manager

Acct # 101-03879-02

Mima Marisol Garza Guerra

9511 Hwy 5 N Lot 41

I am a handyman/plumber that I made a repair of a water pipe and the replacement of a toilet for mima and I charge her \$150.00 Dollar for the repair (materials not included)

for the total she spend

| | |
|-------|---|
| \$150 | Labor |
| \$102 | Toilet |
| \$27 | Bolts / toilet toilet connectors |
| \$52 | Pvc Pipes |

501-213-7609

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/20/24 Service Account No.: 101-02400-04
 Customer Name: Larry Flowers Home Phone: _____
 Service Address: 603 SE 1st St Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 2/20/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Busted hose pipe bib

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| FOR OFFICIAL USE ONLY | | | | | | | | | |
|-------------------------------------|---|----|----------------|----------|----------------------------|-----------------|-------|--|--|
| Amount of Bill: | <u>\$798.77</u> | | | | Usage: | <u>425</u> | | | |
| Average Bill: | <u>\$54.53</u> | | | | Three Month Average Usage: | <u>20</u> | | | |
| Adjustment Approved: | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | | Approved By: | _____ | | | |
| Amount of Adjustment to Sewer Bill: | <u>\$357.81</u> | | | | Adjusted Bill Amount: | <u>\$440.96</u> | | | |
| Payment Plan | Yes | No | Payment Period | 3 Months | 6 Months | Payment Amt. | _____ | | |

Customer Service Manager [Signature]

LA Key + Flowers

101-02400-04



Roto-Rooter Plumbing & Drain Service

PO Box 7226
Sherwood, AR 72124
(501) 565-9427
Fax (501) 834-1751
License MP6600 * Federal ID #82-2808379
Operated as an Independent Contractor

Invoice #: 129-3614848
Invoice Date: 2/6/2024
Technician: 730 Bailey Parker
Additional Tech:
Location: Little Rock
Customer Class: Residential

Bill To:
Beata Wyczalek
603 Se 1St St
Bryant, Arkansas 72022

Job Site:
Beata Wyczalek
603 Se 1St St
Bryant, AR 72022
w.beatrice99@gmail.com
(718) 249-9771

Invoice Details

| Repair Code | Labor Description |
|-------------|---|
| 313-R | Pipe Work(Inside of Wall) Guarantee - 6 Months Cut wall open to expose back side of busted hose bib and repair. Price doesn't include parts. Replaced hose bib and reciped. Tested. No leaks. |

Total \$545.04
Tax \$0.00

Total Invoice \$545.04

Payment Type Payment Amount
Credit Card 021731 \$545.05
Amount Due (\$0.01)

COMPLETION: I acknowledge completion of the described work which has been done to my complete satisfaction.

Customer Name: Beata Wyczalek
Signature GeoTimestamp: 2024-2-6 12:18 34.594642454174135,-92.48419050248947

Customer Signature:

Roto-Rooter Services Company Terms and Conditions

The following terms apply to all work performed by Roto-Rooter or its affiliates ("us") for the customer indicated on our invoice ("you").

1. **Your Responsibilities.** You agree to (a) remove any hazards, obstructions or dangerous conditions around the job site, not caused by our work, (b) limit access to the job site so that people not working on our job are not exposed to dangerous conditions relating to our job, (c) place appropriate warnings to warn of dangerous conditions when we are not on the job site, and (d) provide us with adequate access.
2. **Exceptions to Our Responsibilities.** We are not responsible for (a) personal injury, property damage or other damage or loss to you or others arising out of our work, except to the extent caused by our negligence or failure to perform the work in accordance with the contract between us; (b) defective, damaged, or deteriorated lines, mold, lead piping, or other unexpected or undisclosed conditions, and the consequences of such conditions, including delays, broken fixtures or lines, and lodged equipment (if we encounter such a condition, we may stop work and you will pay us a reasonable charge for the work performed); (c) the time required to complete our work with reasonable diligence; (d) unless explicitly stated in writing, any damages necessary to complete our work, including damages to landscaping, walls painting, tile or concrete or similar items; (e) damage caused by the removal of any clean out, drain cover or cap; or (f) tasks we perform in accordance with your specific instructions.
3. **Release and Hold Harmless.** You release us from (and if you are a commercial customer, you will defend and indemnify us and hold us harmless against) all damages, claims, demands, settlements, judgments, liabilities, costs and expenses, including reasonable attorneys' fees, allegedly arising out of (a) breach of your responsibilities under para graph 1, or (b) matters for which we disclaim responsibility under paragraph 2.
4. **Our Guarantee.** If we provide a parts or equipment guarantee, as your exclusive remedy, we will give you the benefit we receive, if any, under the manufacturer's warranty. If we provide a service guarantee, it covers only drainage failure in the line serviced, and defective plumbing workmanship, during the guarantee term. As your exclusive remedy under our service guarantee, we will at our option, either do the work again at no labor cost or refund your payment. Guarantees do not apply to problems arising out of main sewer line backup or improper, abnormal or unanticipated use or conditions. Except as explicitly stated in writing, we are not giving any guarantees or making warranties. **WE DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** You may transfer a guarantee of plumbing repair or replacement to a person who purchases the property, but you may not transfer a drain cleaning or toilet auger guarantee. Your transferee must present the warranty claim to Roto-Rooter at the time we perform our work. For problems or inquiries, you should contact our General Manager at the phone number listed on our invoice.
5. **Limitation of Damages.** Our liability to you for any claim arising out of our work on any job (other than a claim permitted by these terms for personal or bodily injury) Will in no event exceed three times the amount you actually pay us for the work on that job. **EXCEPT FOR A CLAIM PERMITTED BY THESE TERMS FOR PERSONAL OR BODILY INJURY OR PROPERTY DAMAGE, YOU WAIVE ANY RIGHT TO RECOVER INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES OR DELAY DAMAGES.**
6. **Overdue Amounts.** If you fail to pay us any amount when due, we will charge you interest on the amount due at the rate of 1.5% per month (but not exceeding the highest rate legally permissible). In the event check is returned, you are responsible for all related bank fees. You will reimburse us for the reasonable attorneys' fees we incur in all stages of collection.
7. **General.** These terms are part of our contractual agreement and will prevail over any inconsistent terms in any other agreement between us, including the terms of any purchase order, and may be modified only in a written instrument signed by both of us which specifically refers to the provisions to be modified. If any of these terms is held invalid or unenforceable, the remaining provisions will not be affected and will continue to apply.
8. **Discrimination.** We will abide by the requirements of 41 CFR SS 60-1.4(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that we take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin or disability.

HOW TO RESOLVE A PROBLEM

- Contact the manager at your local Roto-Rooter office.
- The manager may be reached at the phone number printed on this invoice.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 2/2024 Service Account No.: 101-04135-00
 Customer Name: Jimmy Johnson Home Phone: _____
 Service Address: 6317 Hwy 5 N. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

1" pvc Pipe Leaking

Explanation of how leak was repaired: Water Only
 Attach plumbing invoice or receipts for repair parts

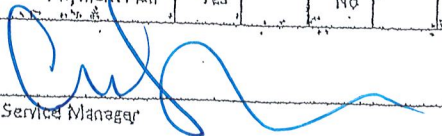
Sworn Statement:

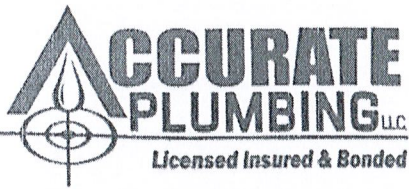
I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

| | | | |
|------------------------------------|---|----------------------------|---|
| Amount of Bill | <u>610.52</u> | Usager | <u>804</u> |
| Average Bill | <u>41.52</u> | Three Month Average Usager | <u>48</u> |
| Adjustment Approved | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Approved By: | |
| Amount of Adjustment to Sewer Bill | <u>258.93</u> | Adjusted Bill Amount | <u>351.59</u> |
| Payment Plan | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Payment Period | <input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months |
| | | Payment Amt. | |

Customer Service Manager 



7502 Peach Blossom Ave
BENTON, AR. 72019
Complete Plumbing Repairs
MP5916

LITTLE ROCK 501-515-9700
BENTON 501-574-1300
accurate.plumbing@yahoo.com
24 HR EMERGENCY SERVICE

JOB INVOICE
004256

| | | | | | |
|--|--|---------------|--|----------|---|
| BILL TO | JIMMY JOHNS | 101-04135-00 | DATE ORDERED | 01-26-24 | <input checked="" type="checkbox"/> A.M. <input type="checkbox"/> P.M. |
| ADDRESS | 6317 AR HWY 5 N | 501-954-8518 | DATE PROMISED | | |
| CITY | BRYANT, AR, 72022 | Sydney Mesner | PHONE | | |
| JOB NAME AND LOCATION | WATER LEAK SAME ABOVE. | | MECHANIC | BASTIAN | |
| DESCRIPTION OF WORK | HAND DUGGED TO ACCESS LOCATED EVERYWHERE | | HELPER | DIELO | |
| 1" PVC PIPE UNDERGROUND WATER SERVICE LINE REPLACED SECTION OF OLD 1" PVC PIPE APPROX 6 FEET WITH NEW 1" PEX BLUE SERVICE PIPE. READAPTED TO 1" PVC SCH40 PIPE EXISTING LINE. | | | <input checked="" type="checkbox"/> DAY WORK | | |
| | | | <input type="checkbox"/> CONTRACT | | |
| | | | <input type="checkbox"/> EXTRA | | |

| QUANT. | DESCRIPTION OF MATERIAL USED | PRICE | AMOUNT |
|---------------------|------------------------------|--------|-----------------------|
| 6' | 1" PEX BLUE SERVICE PIPING. | 6 X 4 | 24.00 |
| 2 | 1" PEX X 1" PVC FITTING | 8 X 2 | 16.00 |
| 2 | 1" " FEMALE ADAPTER | 10 X 2 | 20.00 |
| 4 | 1" CU-CRIMP RINGS | 4 X 2 | 8.00 |
| COMPLETED | | | |
| ① ONE YEAR WARRANTY | | | |
| HOURS | LABOR | AMOUNT | |
| 2 | MECHANICS @ | 290.00 | |
| | HELPERS @ | | |
| | EQUIPMENT @ | | |
| * | EMERGENCY SERVICE FEES | | \$ 75.00 |
| | TOTAL LABOR | 290.00 | TOTAL MATERIALS 68.00 |
| | | | TOTAL LABOR 290.00 |
| | | | TAX |
| | | | TOTAL \$ 333.00 |

I hereby acknowledge the satisfactory completion of the above described work.
SIGNATURE

DATE COMPLETED
01/26/24