

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: May 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	John Ingram			Customer Address	410 NW 4th St.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	4/24
Amount of Bill:	*650.83			Usage:	346
Average Bill:	*55.94			Three Month Average Usage:	20
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*288.01			Adjusted Bill Amount:	*362.82
Customer Name	David Morris			Customer Address	1013 Flametree Dr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	2/24
Amount of Bill:	*661.19			Usage:	350
Average Bill:	*57.57			Three Month Average Usage:	21
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*290.66			Adjusted Bill Amount:	*370.51
Customer Name	Romanion Morris			Customer Address	1805 Whirlwind St.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	4/24
Amount of Bill:	*369.46			Usage:	191
Average Bill:	*57.57			Three Month Average Usage:	21
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*150.19			Adjusted Bill Amount:	*219.27
Customer Name	Arkansas Heart Hospital			Customer Address	1901 Encore Way
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	1/24
Amount of Bill:	*9,385.93			Usage:	8662
Average Bill:	*5,453.95			Three Month Average Usage:	5028
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:	*1965.99			Adjusted Bill Amount:	*7,419.94
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: May 2024

Total Number of Request for Adjustment	Total Number of Adjustments Approved
Highest Bill Adjusted	Lowest Bill Adjusted
Total Gallons Adjusted	Total Cost of Adjustments

DETAILS

Customer Name	Edward Plot			Customer Address	513 North St. #1		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	3/24		
Amount of Bill:	430.01			Usage:	224		
Average Bill:	*55.74			Three Month Average Usage:	20		
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:			
Amount of Adjustment to Sewer Bill:	*180.23			Adjusted Bill Amount:	249.78		
Customer Name	Andrea Pritchett			Customer Address	211 NE 2nd St		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	3/24		
Amount of Bill:	*393.31			Usage:	204		
Average Bill:	*86.93			Three Month Average Usage:	37		
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:			
Amount of Adjustment to Sewer Bill:	*147.54			Adjusted Bill Amount:	245.77		
Customer Name	Randall Thompson			Customer Address	6030 Ledge Stone Ct		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	1/24		
Amount of Bill:	*6447.00			Usage:	1294		
Average Bill:	*144.27			Three Month Average Usage:	90		
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:			
Amount of Adjustment to Sewer Bill:	*651.36			Adjusted Bill Amount:	*795.64		
Customer Name	Daniell Stracner			Customer Address	5004 Cyclone		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired	3/24		
Amount of Bill:	*310.76			Usage:	159		
Average Bill:	*55.74			Three Month Average Usage:	20		
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:			
Amount of Adjustment to Sewer Bill:	*122.28			Adjusted Bill Amount:	*188.48		
Customer Name	Zachary Thomas			Customer Address	500 SW 4th St.		
Date Leak Detected by AMI				Date Customer Notified			
Date Leak Started				Date Leak Repaired			
Amount of Bill:	*542.93			Usage:	288		
Average Bill:	*55.74			Three Month Average Usage:	20		
Adjustment Approved:	Yes	<input type="checkbox"/>	No	Approved By:			
Amount of Adjustment to Sewer Bill:	*236.77			Adjusted Bill Amount:	*306.16		

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 3/24 Service Account No.: 001-05873-03
 Customer Name: Edward Plot Home Phone: _____
 Service Address: 513 North St. #1 Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: _____

Description of Cause of Leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	*430.01	Usage	224
Average Bill	*55.74	Three Month Average Usage	20
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved by:	
Amount of Adjustment to Sewer Bill	*180.23	Adjusted Bill Amount	*249.78
Payment Plan	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
Customer Service Manager		Payment Amt.	

Customer Service Manager

Acct#
001-05873-03

Porter Plumbing LLC

P.O. Box 732

Bryant, AR 72089

501-779-2146

MP-5396

To: City of Bryant

3/28/24

RE: Ed Plott
513 North St. Unit #1
Bryant, AR 72022

We were made aware by Mr. Plott that he had contacted the water department do to his water bill being considerable higher than normal. Mr. Plott stated that water department employees checked his meter. His meter was turned off and Mr. Plott was notified that he had a water leak on his service line. He told us that he had noticed the water running down North Street but thought it was the water main leaking again. The water main has been repaired in the same area 3 times to my knowledge. Several times the main was allowed to leak for several weeks before repairs were made so Mr. Plott didn't think anything about the water running down the road. Mr. Plott said that a fiber optic contractor had recently completed underground installation of fiber lines. While doing so they broke Mr. Plott's water service line. The installers had his water off for several hours while repairing the water line themselves. We dug up the line after the water department reported the leak and turned the meter off. The repairs were made with several different material of which one joint was not properly glued together. We removed the parts the fiber installers had made and correctly repaired the water service.

If anymore information is needed please feel free to contact me at any time.

Thank you,
Jeff Porter
501-779-2146

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 4/24
 Customer Name: Andrea Pritchett
 Service Address: 211 NE 3rd St
 City: Bryant
 Date Leak Detected: _____
 Service Account No.: 101-06081-00
 Home Phone: _____
 Work Phone: _____
 State, Zip: AR 72022
 Date Repaired: 3/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

outside faucet leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

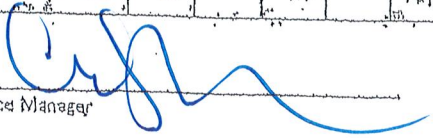
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill		<u>\$393.31</u>		Usage		<u>204</u>	
Average Bill		<u>\$86.93</u>		Three Month Average Usage		<u>37</u>	
Adjustment Approved		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Approved By:		_____	
Amount of Adjustment to Sewer Bill		<u>\$247.54</u>		Adjusted Bill Amount		<u>\$245.77</u>	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment	_____

Customer Service Manager 



Acct# 101-06081-00

Lesa Warner <lwarner@cityofbryant.com>

Leak adjustment

1 message

Andrea Clark <andrea@andreasschoolofdance.net>

Mon, Apr 1, 2024 at 8:58 AM

To: waterbilling@cityofbryant.com, Lesa Warner <lwarner@cityofbryant.com>

Here are the receipts for the repair for my leak adjustment. I had an outside faucet that I never use still wrapped for cold weather. The handle had come loose. The leak detection guy found it and turned it off but the handle doesn't stay closed so I got a new bib and replaced it this weekend. My bills for January and February are almost \$700 combined. I didn't think I had a leak after January because I didn't know about the water scope website and thought it was high from letting faucets drip for cold weather. But the leak didn't go into the sewer and my sewer charge for both months totals \$370.

2 attachments



image0.jpeg
1301K

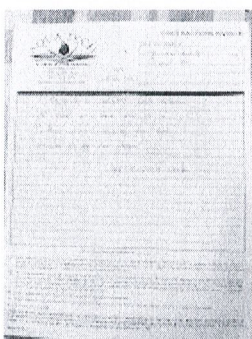
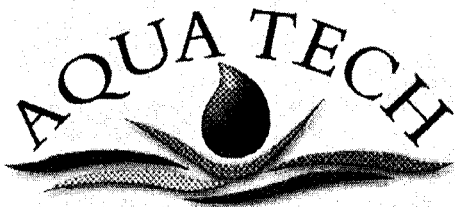


image1.jpeg
5211K



A Leader In Leak Detection

610 Milam Drive
Conway, AR 72032
(501) 548-5208
aquatech1on1@yahoo.com

DATE

03/12/12

CONTRACTORS INVOICE

WORK PERFORMED AT

211 NE 2nd St
Bryant AK

Performed a complete leak detection
to find a leak due to a
outside faucet slightly on. After
turning it off leak stopped.

400\$ 350 paid cash.

Guarantees Apply as Indicated # _____

- #1 Leak detection and location work is guaranteed for (30) days from the date of completion. We will re-test the system or refund the detect fee (at our sole option), if it is reported within the above (30) day period that a leak still exists. We will not be liable for consequential loss Detection and Guarantee is limited to the first leak found on the system.
- #2 Pool leak detection guarantee applies to pool pipes and above ground plumbing only. No guarantee applies to leak detection on pool str ture or structural repairs unless otherwise specified. We will re-test the pool pipes and above ground plumbing or refund the detection fee (at our sole option), if it is reported within (30) days that a leak will exist. We will not be responsible for consequential losses. Guarante does not apply to additional leaks found in the same line.
- #3 Minor repairs are guaranteed for (30) days from the date of completion.
- #4 Major repairs are guaranteed for (12) months from the date of completion. We will not be liable for consequential losses.
- #5 No Guarantee Applies.

I FIND THE WORK SATISFACTORY AND THE CHARGES AS AGREED, AND AGREE TO PAY THE TOTAL AMOUNT WITHOUT ANY DEDI TION WHATSOEVER, I FURTHER AGREE TO PAY REASONABLE CHARGES FOR COLLECTION, INCLUDING ATTORNEY'S FEES, IN T EVENT OF MY DEFAULT, AS WELL AS PENALTY INTEREST

mylowe's Rewards



LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN05 3738674 TRANS#: 576573992 03-27-24

161713 MD 10-FT BLK MARINE RUBBE	23.56
2 @ 11.78	
539187 NO DRIP STNDARD CAULK GUN	8.98
1259796 12-OZ KRYLON METALLIC SIL	10.48
48285 GE SIL. II KB CLEAR 10.10Z	10.98
5181312 UT LED 60W A19 BSC 5000K	19.98
867982 3/4-IN NO KN FEM HS BIB (9.98

SUBTOTAL:	83.96
TOTAL TAX:	8.29
INVOICE 83954 TOTAL:	92.25
AMEX:	92.25

AMEX: XXXXXXXXXXXX8604 AMOUNT: 92.25 AUTHCD: 823877

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 3/24 Service Account No.: 003-08437-01
 Customer Name: Randall Thompson Home Phone: _____
 Service Address: 6030 Ledgerston CV Work Phone: _____
 City: Alexander State, Zip: AR 72002
 Date Leak Detected: _____ Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak under Driveway

Sewer Only

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>*1,447.00</u>	Usage	<u>1294</u>
Average Bill	<u>*144.27</u>	Three Month Average Usage	<u>90</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>*651.36</u>	Adjusted Bill Amount	<u>*795.64</u>
Payment Plan	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
		Payment Amt.	

Customer Service Manager [Signature]

ARROW PLUMBING

Tankless Water Heaters - Rooter & Drain Cleaning - Water & Sewer Lines - Toilet Repair
 Sinks & Garbage Disposals - Leak Detection - Hydro Jetting - Repairing Services - Gas Line Repair
 Video Sewer Inspections - House Plumbing Inspections - Tankless Solutions

501-753-3838

ARROWPLUMBING.NET

4007 MacArthur Drive, North Little Rock, AR 72118
 License #MP1792

Service Exp. Kyle Johnson Invoice #: **83800**

DATE: 10/13/17 JOB #: 710815

CUSTOMER NAME <u>Barbara Thompson</u>	CALLER NAME	JOB CONTACT NAME
JOB ADDRESS <u>6630 Longstone Court Hill Grove AR</u>	CITY	STATE
BILLING PARTY ADDRESS (if different)	ZIP <u>72122</u>	PH1

Arrow Total Care Club Member? Yes No Renewal Date: 1/1

ORIGINAL REASON FOR CALL: LEAK UNDER KITCHEN

SUMMARY OF FINDINGS/RECOMMENDED WORK:

- Large leak under kitchen
- Need bathroom w/ hose to be done
- Homeowner saw cost to access bathroom
- Make homeowner aware of water damage

CUSTOMER AWARENESS REVIEWED

Safety and Efficiency Checklist Yes No

Total Care Club Membership Plan Yes No

Warranty/Safety Stickers & Valve Tags Installed Yes No

Homeowner's Value Packet Yes No

Yard Sign Contest Yes No

5 Star Customer Service Survey Yes No

WORK AUTHORIZATION. I, the undersigned, as the owner/authorized representative/tenant of the premises at which the above work is being done, I hereby authorize you to perform the above recommendation, and to use such labor and materials as you deem advisable. I understand that Arrow Plumbing will not provide an itemized breakdown of materials & labor beyond the price set forth below. Unless prior authorization for billing is made in advance, payment for all work done is due upon completion (COD). An office billing charge and/or finance charge of 1.75% per month (21% per annum) or a minimum of \$30.00 per month will be added after 3 days past due. I agree to pay reasonable attorneys' fees, court costs and collection fees in the event of legal action. I have read this contract, including the terms and conditions on the reverse side hereof and agree to be bound by all the terms contained herein. All old parts will be removed from premises and discarded, unless otherwise specified herein.

I HEREBY AUTHORIZE YOU TO PROCEED WITH THE ABOVE WORK AT THE UPFRONT FEE OF \$ 795.00 Signature: [Signature] Print Name: [Name]

I HEREBY AUTHORIZE THE ADDITIONAL WORK/CHANGE ORDER TO INVOICE AT THE UPFRONT FEE OF \$ _____ Signature: _____ Print Name: _____

Qty	Task #	Description	Investment	Warranty
	Dispatch Fee	(Ask me how you can receive FREE dispatch fees!)		
1		Leak locate for (2) lines	\$450.00	
1		Bust & pour back on driveway concrete	\$1,596.00	
PAID HALF DOWN OF \$795 w/ OFFICE w/ CARD				
FINANCING TERMS:			SUBTOTAL	
			TAX	
			TOTAL COST	\$15,96.00
			TOTAL MEMBERSHIP SAVINGS	\$ _____

PAYMENT 1 GF Cash Check Check # _____
 MC Visa AmEx Auth. # _____

PAYMENT 2 GF Cash Check Check # _____
 MC Visa AmEx Auth. # _____

ACCEPTANCE OF WORK PERFORMED. I acknowledge satisfactory completion of the above described work and that the premises have been left in satisfactory condition. I understand that if my check does not clear, I am liable for the check and any charges from the bank. I agree to pay 1.75% per month for past due amounts (minimum charge \$30). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as all attorneys' fees and collection costs. I agree that the amount set forth in the space marked "TOTAL COST" is the total flat price I have agreed to pay.

SIGNATURE: [Signature]

CUSTOMER SERVICE IS OUR #1 PRIORITY
 We are committed to providing you with the highest level of customer service. If you are not completely satisfied for any reason or you need us to do anything better at any point in the process, please let me or my manager know as soon as you can. Your feedback is very important to us.

THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS!

I decline to have recommended repairs.

SIGNATURE: _____

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 4/24 Service Account No.: 001-01776-10
 Customer Name: Danielle Stracore Home Phone: _____
 Service Address: 5004 Cyclone St Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 3/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

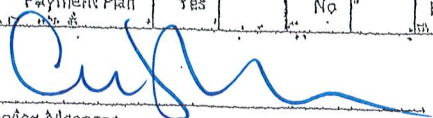
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill		*310.76		Usage		159	
Average Bill		*55.94		Three Month Average Usage		28	
Adjustment Approved		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:			
Amount of Adjustment to Sewer Bill		*122.28		Adjusted Bill Amount		*188.48	
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.	


Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2489123
Date Call: 03/20/2024 02:41 PM

Status Work Completed

Date Completed: 03/21/2024 05:21 PM
Brief Desc: Carpet splitting, water leak from b

Job Site: 0114/5004
5004 Cyclone Street
Bryant,AR 72022

Caller Name: Vikki Stracener

Caller Phone: (501) 951-6431x
Occupant: Stracener (t0165175)

Home (501) 951-6431x

Priority: 3-General
Ok to enter? YES
Category: Other
Animal in Apt? Yes

SubCategory: Other

Problem Description: Carpet splitting, water leak from broken piece on toilet. I just had back surgery and I am back and have noticed these issues.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Carpet splitting, water leak from broken piece on toilet. I just had back surgery and I am back and have noticed these issues.

Technician Notes: completed work order

001-01776-10

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 4/24 Service Account No.: 001-05581-04
 Customer Name: Zachary Thomas Home Phone: _____
 Service Address: 500 SW 4th St. Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: _____

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Line Leaking

Explanation of how leak was repaired; Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>\$542.93</u>	Usage	<u>288</u>
Average Bill	<u>\$55.74</u>	Three Month Average Usage	<u>220</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>\$236.77</u>	Adjusted Bill Amount	<u>\$306.16</u>
Payment Plan	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Payment Amt.	
Payment Period	<input checked="" type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months		

Customer Service Manager _____



Lesa Warner <lwarner@cityofbryant.com>

001-05581-04

[waterbilling] broken water line, please discount usage 500 Sw 4th st., bryant, Ar, 72022

1 message

Zach Thomas <zachthomasconstruction@gmail.com>
To: waterbilling@cityofbryant.com

Tue, Apr 16, 2024 at 12:33 PM

Hello,

As we spoke about over the phone, there was a couple weeks with very high usage in the mid and end of January 2024. I have attached the invoice from my contractor showing the repaired waterline. There was a pressurized irrigation line that broke and ran for weeks because the property was not occupied at the time. It is fixed now, and I owe you guys alot of money, can you please give a one time discount? See attached.

Thank you

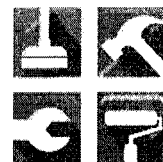
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Zach Thomas / CEO
805.418.0985
www.thomasconstructiongroupinc.com
Po Box 94, Newbury Park, Ca. 91319
CSLB License # B 1034432

Lic. B 1034432

Thomas Construction Group, Inc.

805.418.0985

Invoice INV-0038.pdf
78K



INVOICE

Zach Thomas
PO Box 94
NEWBURY PARK CA 91319
USA

Invoice Date
Feb 6, 2024

Invoice Number
INV-0038

Reference
4710

Pinkerton Custom
Carpentry
14008 Pinkerton Rd
LITTLE ROCK AR 72206

Description	Quantity	Unit Price	Tax	Amount USD
Trim				
Window blinds				
Touch up paint over all of house				
Install window trim				
Continue installing doors/ all doors trimmed				
Level fireplace and replace brick work				
Repair water line				
Materials	1.00	11,405.09	Tax Exempt	11,405.09
Labor	1.00	16,308.00	Tax Exempt	16,308.00
payment for appliances/water heater/countertops	1.00	(7,552.09)	Tax Exempt	(7,552.09)
returned items not used	1.00	(600.00)	Tax Exempt	(600.00)
discount labor time	1.00	(800.00)	Tax Exempt	(800.00)
mail fee (overnight)	1.00	(50.00)	Tax Exempt	(50.00)
			Subtotal	18,711.00
			TOTAL TAX	0.00
			TOTAL USD	18,711.00

Due Date: Feb 6, 2024

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 4/24
 Customer Name: John Ingram
 Service Address: 410 NW 4th St.
 City: Bryant
 Date Leak Detected: _____
 Service Account No.: 102-02517-02
 Home Phone: _____
 Work Phone: _____
 State, Zip: AR 72022
 Date Repaired: 4/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak Under House

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	* <u>650.83</u>	Usage	<u>346</u>
Average Bill	* <u>55.74</u>	Three Month Average Usage	<u>220</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved by:	
Amount of Adjustment to Sewer Bill	* <u>288.01</u>	Adjusted Bill Amount	* <u>362.82</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
		Payment Amt.	

Customer Service Manager

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 3/24 Service Account No.: 001-01513-02
 Customer Name: David Morris Home Phone: _____
 Service Address: 1013 Flametree R Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 2/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Busted Pipes

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

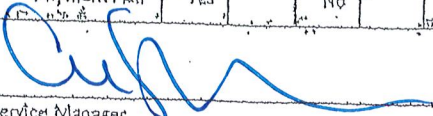
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill								*661.17		Usage		350	
Average Bill								*57.57		Three Month Average Usage		21	
Adjustment Approved								Yes <input type="checkbox"/> No <input type="checkbox"/>		Approved By:			
Amount of Adjustment to Sewer Bill								*290.66		Adjusted Bill Amount			
Payment Plan		Yes <input type="checkbox"/>		No <input type="checkbox"/>		Payment Period		3 Months <input type="checkbox"/>		6 Months <input type="checkbox"/>		Payment Amt.	

Customer Service Manager 



Lajena Holt <lholt@cityofbryant.com>

[waterbilling] 1013 Flametree Dr Leak Repair.

1 message

001-01513-02

Fri, Mar 1, 2024 at 8:33 AM

'David Morris' via Water Billing <waterbilling@cityofbryant.com>

Reply-To: David Morris <dammorris@yahoo.com>

To: Waterbilling@cityofbryant.com

Hello,

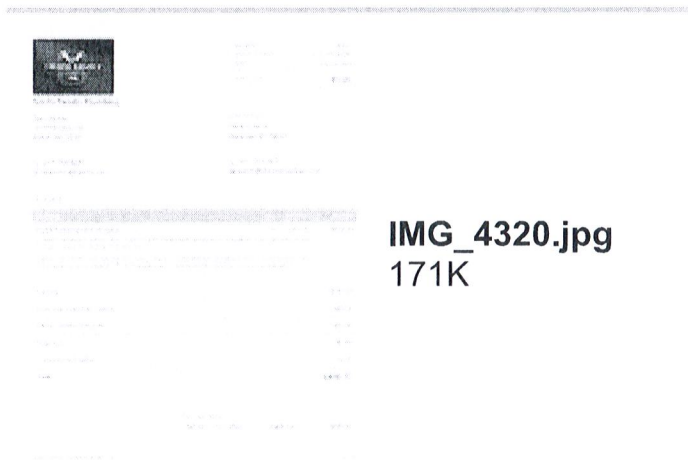
I had a water leak due to bursted pipes during the winter storm. Attached is the repair bill for the leak at 1013 Flametree Drive, Bryant, AR 72022.

Thanks,

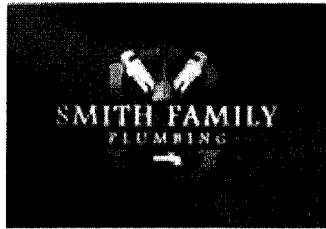
David Morris

214-762-9220

Sent from my iPhone



IMG_4320.jpg
171K



Smith Family Plumbing

David Morris
1013 Flametree Dr
Bryant, AR 72022

☎ (214) 762-9220
✉ dammorris@yahoo.com

INVOICE #101
SERVICE DATE Feb 09 2024
DUE Upon Receipt
AMOUNT DUE \$0.00

CONTACT US
Sweet Gum Dr
Alexander, AR 72002

☎ (501) 515-1876
✉ admin@stplumbingrepairs.com

INVOICE

Install Additional Shut Off Valve 1.00 \$549.33 **\$549.33**

Customer requested a shut off valve on the hot side that would be accessible to the residents to turn the water off and on again due to a pipe leaking under the slab.

Added a new valve to the hot side inlet line as well as lowered the pipe to where the front for easy access to the customer due to current disability. Turned the water back on and everything worked as it should. No leaks apparent.

Subtotal \$549.33

First Time Customer Discount -\$25.00

Senior Citizens Discount -\$25.00

Total Tax \$0.00

Little Rock (8.625%) \$0.00

Total **\$499.33**

Payment History

Feb 09 Fri 1:05pm Credit Card \$499.33

**CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST**

Date of Request: 4/2024 Service Account No.: 001-01631-10
 Customer Name: Romario Morris Home Phone: _____
 Service Address: 1805 Whirlwind St Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 4/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature _____

• You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
 • If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill		* <u>369.46</u>		Usage		<u>191</u>	
Average Bill		* <u>57.57</u>		Three Month Average Usage		<u>21</u>	
Adjustment Approved		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Approved By:			
Amount of Adjustment to Sewer Bill		* <u>150.19</u>		Adjusted Bill Amount		* <u>219.27</u>	
Payment Plan	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/>	6 Months <input type="checkbox"/>	Payment Amt.	

Customer Service Manager _____

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2527081
Date Call: 04/18/2024 11:29 AM

Acct# 001-01631-10

Status Work Completed

Date Completed: 04/18/2024 04:40 PM
Brief Desc: ever since a month ago. when mainte

Job Site: 0114/1805
1805 Whirlwind Street
Bryant,AR 72022

Caller Name: Romaron Morris

Caller Phone: (870) 686-9249x
Occupant: Morris (t0296339)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Mobile (870) 686-9249x
SubCategory: Toilet

Problem Description: ever since a month ago. when maintenance tried coming to get rid of mold in my toilet + shower. it has been a Major leak issue ever since. in my toilet. And my water company needs it fixed asap!

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description ever since a month ago. when maintenance tried coming to get rid of mold in my toilet + shower. it has been a Major leak issue ever since. in my toilet. And my water company needs it fixed asap!

Technician Notes: replaced red ring

CITY OF BRYANT WATER AND WASTEWATER UTILITIES LEAK ADJUSTMENT REQUEST

Date of Request: 4/20/24 Service Account No.: 003-10065-00
 Customer Name: Arkansa Heart Hospital Home Phone: _____
 Service Address: 1901 Encore Way Work Phone: _____
 City: Bryant State, Zip: AR 72022
 Date Leak Detected: _____ Date Repaired: 1/29/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Pipes Busted

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

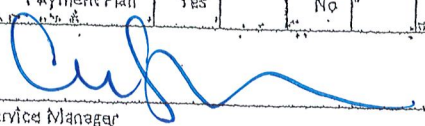
Sworn Statement:

I, _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

Signature: _____

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Amount of Bill	<u>9,385.93</u>	Usage	<u>8662</u>
Average Bill	<u>5,453.95</u>	Three Month Average Usage	<u>502.8</u>
Adjustment Approved	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approved By:	
Amount of Adjustment to Sewer Bill	<u>1,965.99</u>	Adjusted Bill Amount	<u>7,419.94</u>
Payment Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>	Payment Period	3 Months <input type="checkbox"/> 6 Months <input type="checkbox"/>
Customer Service Manager		Payment Amt.	





Jane McMillan > Contact
 501-748-8434
 003-1006500

5440 Northshore Dr
 North Little Rock, AR 72118
 (877) 274-7127

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ARKANSAS HEART HOSPITAL
 1701 S. SHACKLEFORD RD.
 LITTLE ROCK, AR 72211 US

Invoice 224669	Jan 29, 2024
Job Number	JOB110559
Payment Terms	Net 30
Total Due	\$2,638.87
Due Date	Feb 28, 2024

CLIENT COMPANY

ARKANSAS HEART HOSPITAL

PROJECT NAME

ENCORE MEDICAL CENTER

PROPERTY ADDRESS

1901 ENCORE WAY
 BRYANT, AR 72019

AUTHORITY

CUSTOMER NO

NOTE

Invoice Summary

DCON Room- The shower valve cartridge froze and busted and domestic hot water valve would not shut off. Looked at plumbing plans for other isolation valves could not find any. I picked up Delta shower cartridge and shut domestic boiler off. Drained down but never could get water all the way shut off. When I tried to install cartridge it had too much pressure on it so it was blowing the o ring off cartridge. Tim said hospital was complaining about no hot water and pressure. Daryl wanted to cut isolation valves on shower to get water to quit running. Shut boiler off and cut isolation valves in on domestic hot and cold to shower. Put shower valve assembly back together and insulated lines back.

Item Name	Description	Quantity	Unit Price	Price each Item
5020 Labor	Craig Rambo - January 26, 2024 - Labor	3.5	\$128.00	\$448.00
5020 Overtime Labor	Craig Rambo - January 26, 2024 - Overtime Labor	2	\$192.00	\$384.00
5020 Labor	Kent Goodwin - January 26, 2024 - Labor	6	\$128.00	\$768.00
5020 Overtime Labor	Kent Goodwin - January 26, 2024 - Overtime Labor	3	\$192.00	\$576.00
5010 Material	Cartridge for shower	1	\$108.75	\$108.75
5010 Material	Couplings, 1/2" and 1" Press Ball Valves	1	\$116.95	\$116.95
		16.5		\$2,401.70

Subtotal	\$2,401.70
Taxable Subtotal	\$2,401.70
Sales Tax Rate	9.875%
Tax Amount	\$237.17
Total	\$2,638.87
Amount Paid	\$0.00
Balance	\$2,638.87

Terms of Service



0411 1/23

ARKANSAS HEART HOSPITAL
 1701 S. SHACKLEFORD RD.
 LITTLE ROCK, AR 72211 US

Invoice 224675	Jan 29, 2024
Job Number	JOB110366
Payment Terms	Net 30
Total Due	\$4,642.14
Due Date	Feb 28, 2024

CUSTOMER NAME	PROPERTY NAME	PROPERTY ADDRESS
ARKANSAS HEART HOSPITAL	ENCORE MEDICAL CENTER	1901 ENCORE WAY BRYANT, AR 72019
INVESTIGATED BY	CUSTOMER WO	DATE

Invoice Summary

1-18 I removed insulation around make-up water piping underneath cooling towers to get a list of materials that will be needed for repairs from winter freeze damages.
 1-19 I replaced the damage portion of make-up water pipes underneath the cooling tower. I added two isolation valves per Darryl Staggs and then wrapped make-up water piping with heating cable.
 1-22 I relocated the new heating cable connection kit for Cooling Tower #1-3 make-up water piping. Test basin heater controls and corrected wiring for Basin Heater #3. Terminated pre-existing heating cable for Cooling Tower #1-3 make-up water piping at a cross tee connector located underneath Cooling Tower #3 then sealed end of the cut cable.

Item Number	Description	Quantity	Unit Price	Price subtotal
5020 Labor	Adrian Thomas - January 18, 2024 - Labor	3	\$128.00	\$384.00
5020 Labor	Adrian Thomas - January 19, 2024 - Labor	8	\$128.00	\$1,024.00
5020 Labor	Adrian Thomas - January 22, 2024 - Labor	5	\$128.00	\$640.00
5010 Material	10802 Heat fused pulg	5	\$43.75	\$218.75
5010 Material	120V Heat Trace Plugs	3	\$43.75	\$131.25
5010 Material	2502 Heat Cable	300	\$5.26	\$1,578.00
5010 Material	Heat Trace Tubing	1	\$28.25	\$28.25
5010 Material	Press couplings, press 90s, ball valve, valve, and Monster Tap	1	\$170.75	\$170.75
5010 Material	Press couplings, press 90s, ball valve, valve, and Monster Tap	1	\$225.75	\$225.75
		327		\$4,400.75

Subtotal	\$4,400.75
Taxable Subtotal	\$2,444.50
Sales Tax Rate	9.875%
Tax Amount	\$241.39
Total	\$4,642.14
Amount Paid	\$0.00
Balance	\$4,642.14

Terms of Service

In the event any additional taxes are due on the sale, the Purchaser will be responsible for the payment of additional taxes.